



10K
Conversations

6K
Texters

65
De-escalations

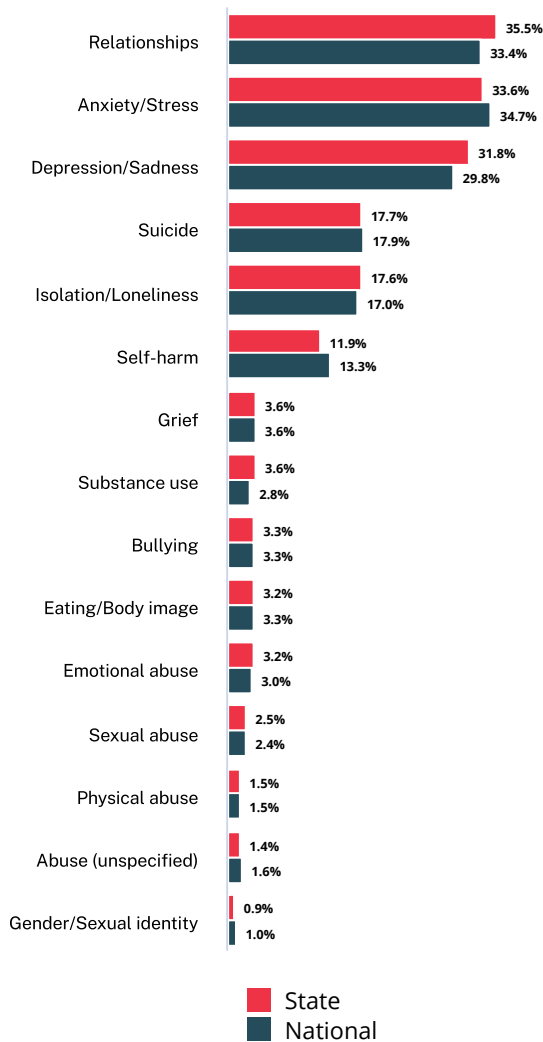
60
Emergency Service
Interventions

64%
Shared something for
first time

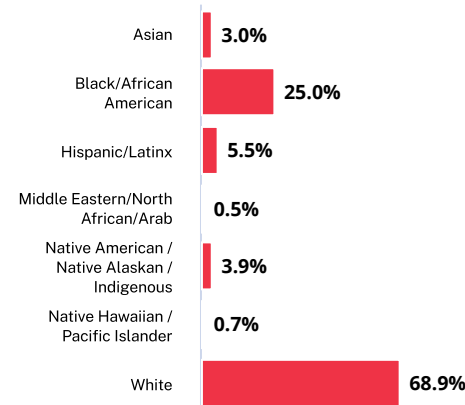
86%
Found the conversation
helpful

60%
Reached out because
they had no one else
to talk to

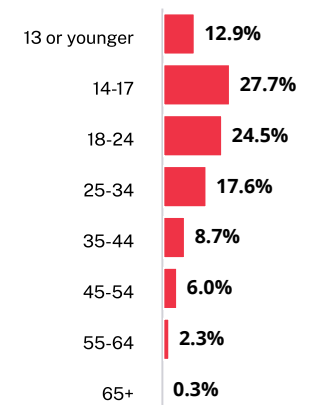
Issues



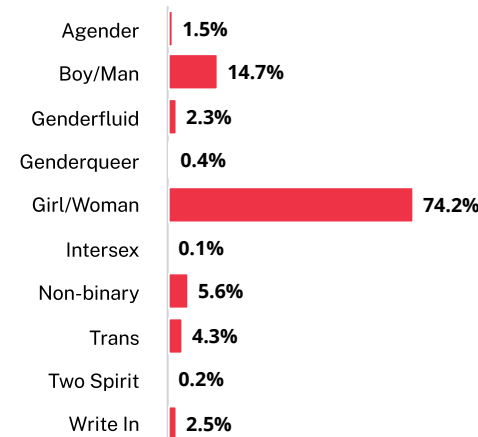
Race/Ethnicity



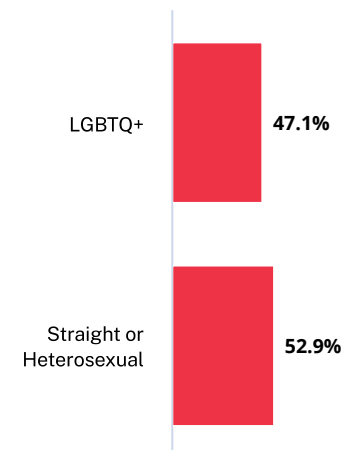
Age



Gender



Sexual Orientation



Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to a 100% because texters might identify with multiple identities.