11K Conversations

6K Texters

41 De-escalations

38 Emergency Service Interventions

64% Shared something for first time

85% Found the conversation helpful

61% Reached out because they had no one else to talk to

Issues

- Relationships
- Anxiety/Stress
- Depression/Sadness
- Isolation/Loneliness
- Suicide
- Self-harm
- Grief
- Bullying
- Eating/Body image
- Emotional abuse
- Substance use
- Sexual abuse
- Abuse (unspecified)
- Physical abuse
- Gender/Sexual identity

Race/Ethnicity

- Asian
- Black/African American
- Hispanic/Latino
- Middle Eastern/North African/Arab
- Native American / Native Alaskan / Indigenous
- Native Hawaiian / Pacific Islander
- White

Age

- 13 or younger
- 14-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

Gender

- Agender
- Boy/Man
- Genderfluid
- Genderqueer
- Girl/Woman
- Intersex
- Non-binary
- Trans
- Two Spirit
- Write In

Sexual Orientation

- LGBTQ+
- Straight or Heterosexual

Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to 100% because texters might identify with multiple identities.