



4K
Conversations

2K
Texters

35
De-escalations

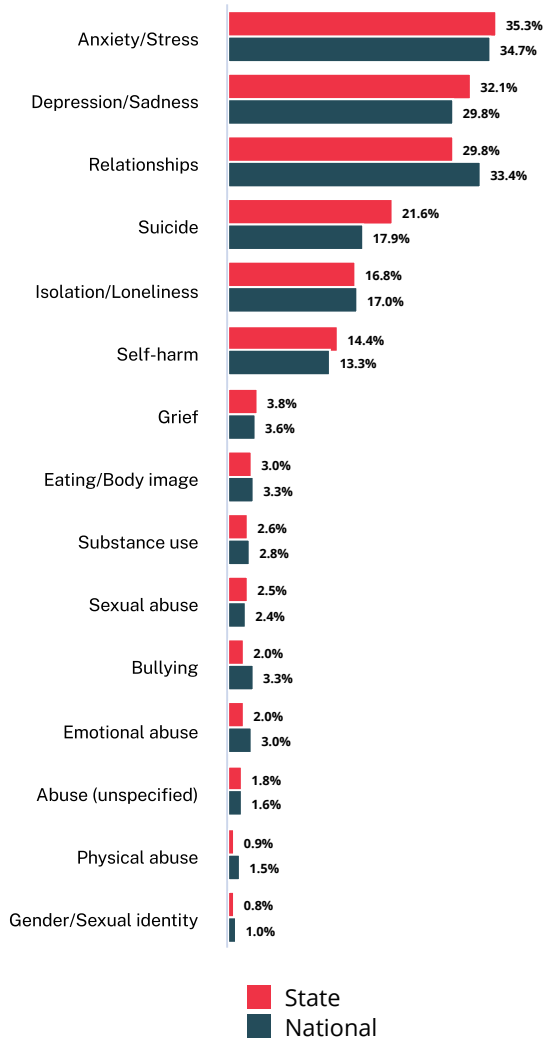
71
Emergency Service
Interventions

56%
Shared something for
first time

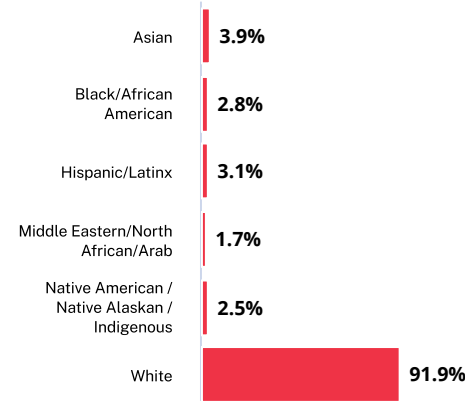
86%
Found the conversation
helpful

61%
Reached out because
they had no one else
to talk to

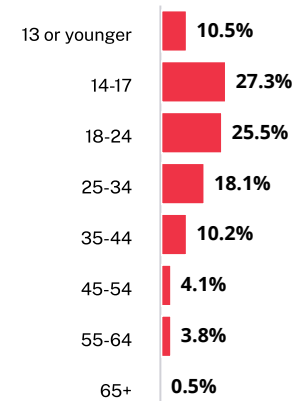
Issues



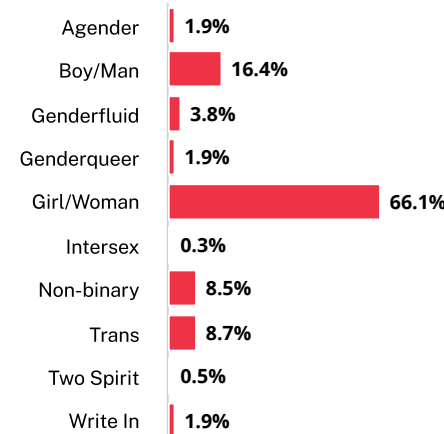
Race/Ethnicity



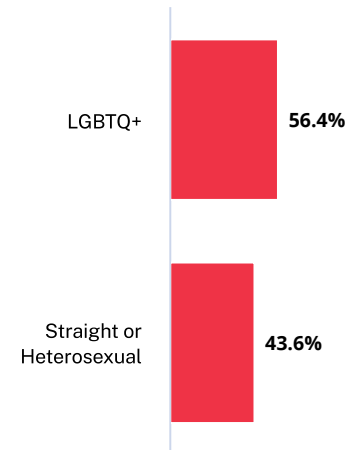
Age



Gender



Sexual Orientation



Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to a 100% because texters might identify with multiple identities.