21K Conversations
13K Texters
143 De-escalations
99 Emergency Service Interventions

21% of our texters overall complete the survey.

Issues
- Anxiety/Stress: 35.1%
- Relationships: 34.7%
- Depression/Sadness: 34.1%
- Isolation/Loneliness: 17.0%
- Suicide: 17.0%
- Self-harm: 17.9%
- Grief: 17.0%
- Bullying: 13.5%
- Substance use: 13.3%
- Eating/Body image: 3.6%
- Emotional abuse: 2.8%
- Sexual abuse: 2.8%
- Physical abuse: 2.3%
- Abuse (unspecified): 2.1%
- Gender/Sexual identity: 1.0%

Race/Ethnicity
- Asian: 4.1%
- Black/African American: 23.8%
- Hispanic/Latino: 11.6%
- Middle Eastern/North African/Arab: 1.3%
- Native American/Alaskan/Indigenous: 4.0%
- Native Hawaiian/Pacific Islander: 0.6%
- White: 63.5%

Age
- 13 or younger: 13.5%
- 14-17: 28.3%
- 18-24: 25.9%
- 25-34: 16.0%
- 35-44: 8.7%
- 45-54: 4.5%
- 55-64: 2.3%
- 65+: 0.7%

Sexual Orientation
- LGBTQ+: 50.3%
- Straight or Heterosexual: 49.7%

Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to 100% because texters might identify with multiple identities.