17K Conversations
10K Texters
151 De-escalations
77 Emergency Service Interventions
60% Shared something for first time
86% Found the conversation helpful
63% Reached out because they had no one else to talk to

Issues
- Anxiety/Stress
- Relationships
- Depression/Sadness
- Suicide
- Isolation/Loneliness
- Self-harm
- Grief
- Bullying
- Eating/Body image
- Substance use
- Emotional abuse
- Sexual abuse
- Physical abuse
- Abuse (unspecified)
- Gender/Sexual identity

Race/Ethnicity
- Asian
- Black/African American
- Hispanic/Latino
- Middle Eastern/North African/Arab
- Native American/Native Alaskan/Indigenous
- Native Hawaiian/Pacific Islander
- White

Age
- 13 or younger
- 14-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

Gender
- Boy/Man
- Girl/Woman
- Trans
- Intersex
- Non-binary
- Genderqueer
- Genderfluid
- Agender
- Write In

Sexual Orientation
- Straight or Heterosexual
- LGBTQ+

Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to 100% because texters might identify with multiple identities.