62K Conversations
39K Texters
364 De-escalations
318 Emergency Service Interventions
61% Shared something for first time
87% Found the conversation helpful
66% Reached out because they had no one else to talk to

**Issues**
- Relationships
- Anxiety/Stress
- Depression/Sadness
- Suicide
- Isolation/Loneliness
- Self-harm
- Grief
- Bullying
- Eating/Body image
- Substance use
- Emotional abuse
- Sexual abuse
- Abuse (unspecified)
- Physical abuse
- Gender/Sexual identity

**Race/Ethnicity**
- Asian: 6.7%
- Black/African American: 14.4%
- Hispanic/Latino: 37.9%
- Middle Eastern/North African/Arab: 1.0%
- Native American/Native Alaskan/Indigenous: 3.6%
- Native Hawaiian/Pacific Islander: 0.7%
- White: 48.8%

**Age**
- 13 or younger: 17.7%
- 14-17: 28.3%
- 18-24: 21.7%
- 25-34: 15.6%
- 35-44: 8.3%
- 45-54: 4.6%
- 55-64: 2.9%
- 65+: 0.8%

**Gender**
- Agender: 1.2%
- Boy/Man: 17.1%
- Genderfluid: 3.6%
- Genderqueer: 1.6%
- Girl/Woman: 70.1%
- Intersex: 0.1%
- Non-binary: 6.1%
- Trans: 4.9%
- Two Spirit: 0.2%
- Write In: 2.5%

**Sexual Orientation**
- LGBTQ+: 49.9%
- Straight or Heterosexual: 50.1%

Disclaimer: Only includes those who responded to our voluntary post-conversation survey in 2023. On average, approximately 21% of our texters overall complete this survey. Please note that the total percentages in the race, gender, and sexuality charts will not add up to 100% because texters might identify with multiple identities.