

**1,500,432**

Conversations

**725,971**

Texters

**4,575**

Emergency Service Interventions

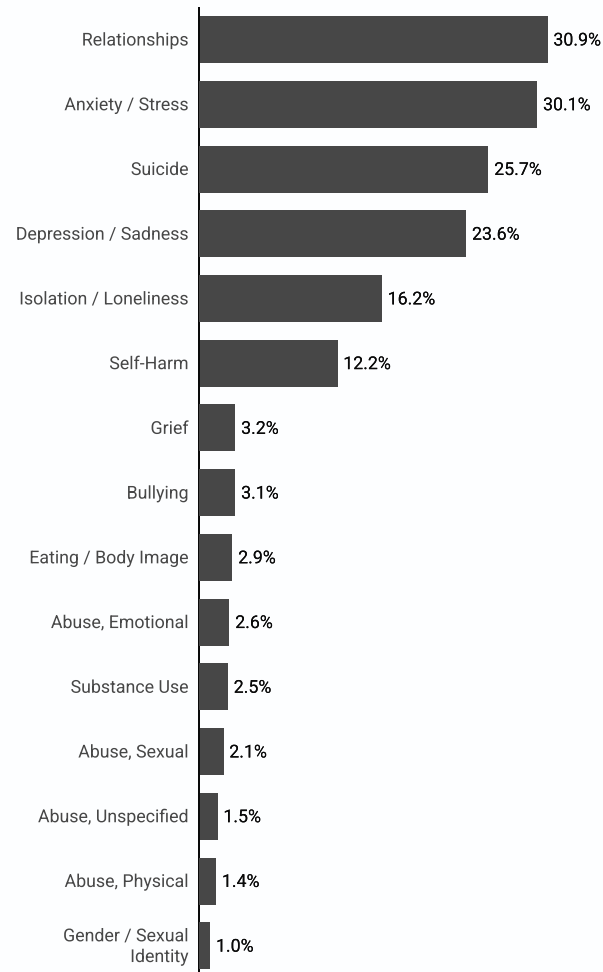
**82%**

Found the conversation helpful

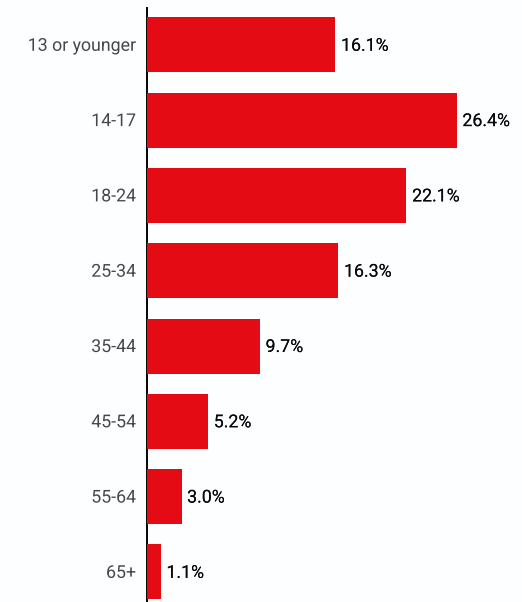
**65%**

Reached out because they had no one to talk to

## Issues



## Age



**Please note:** Apart from the total number of conversations, insights are limited to 741741 conversations only. Insights on age are based on our optional post-conversation survey, which has an approximate response rate of 13%.

**9,341**

Conversations

**6,628**

Texters

**37**

Emergency Service Interventions

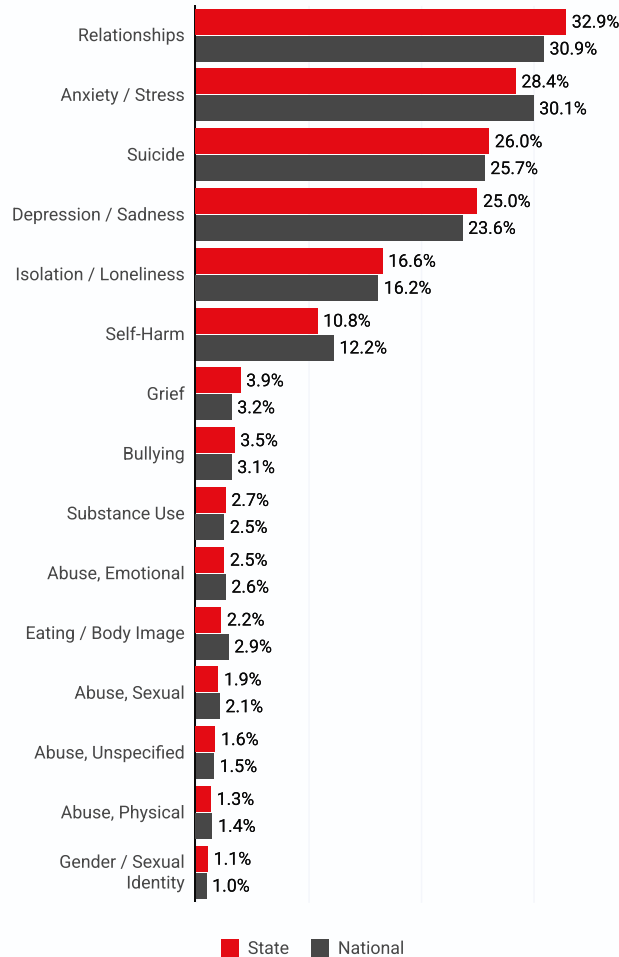
**86%**

Found the conversation helpful

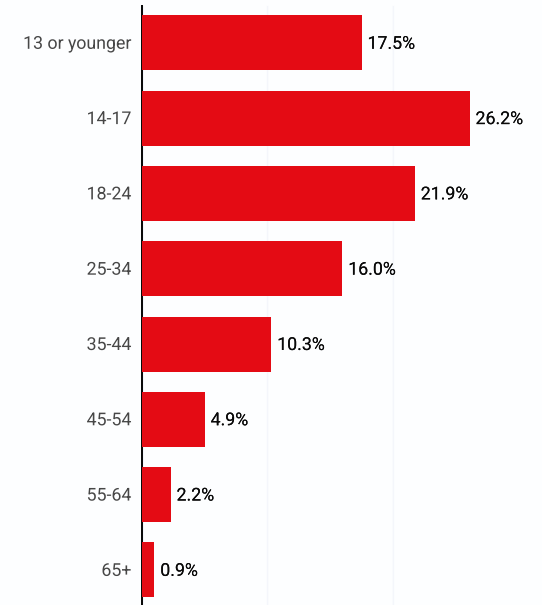
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**1,854**

Conversations

**1,239**

Texters

**19**

Emergency Service Interventions

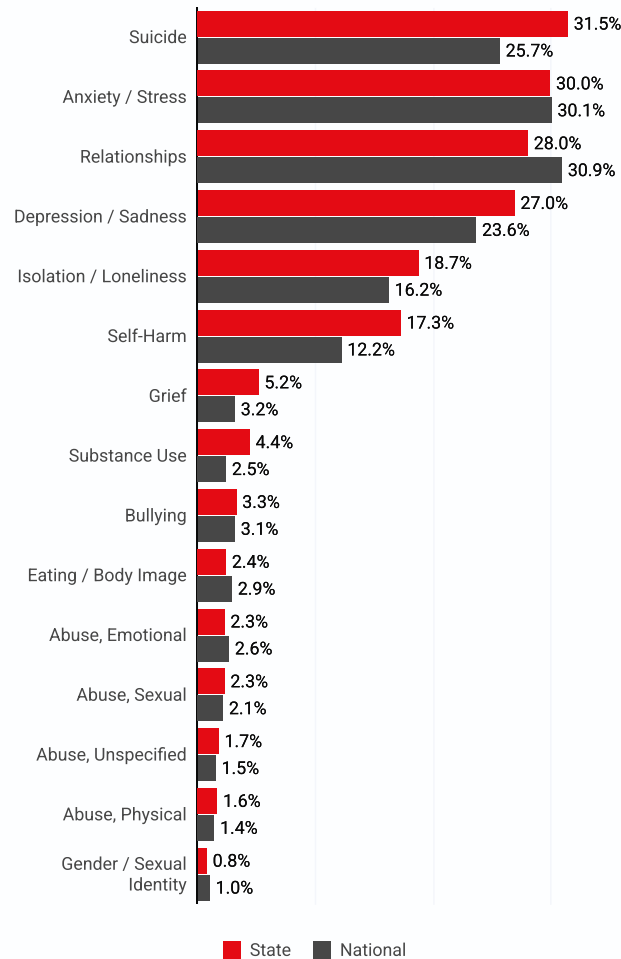
**84%**

Found the conversation helpful

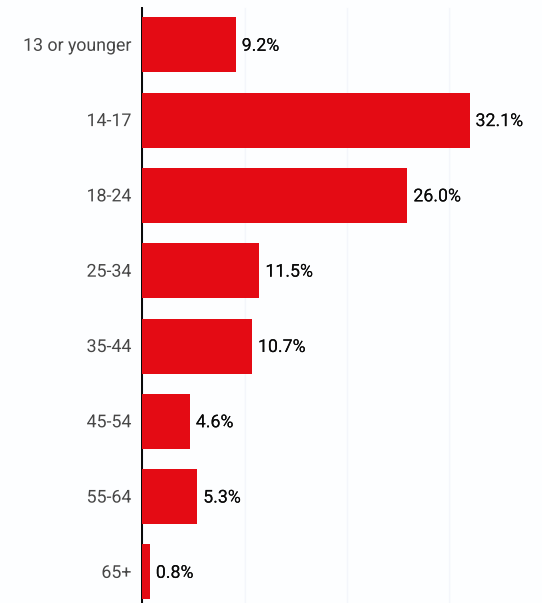
**75%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**15,713**

Conversations

**9,704**

Texters

**53**

Emergency Service Interventions

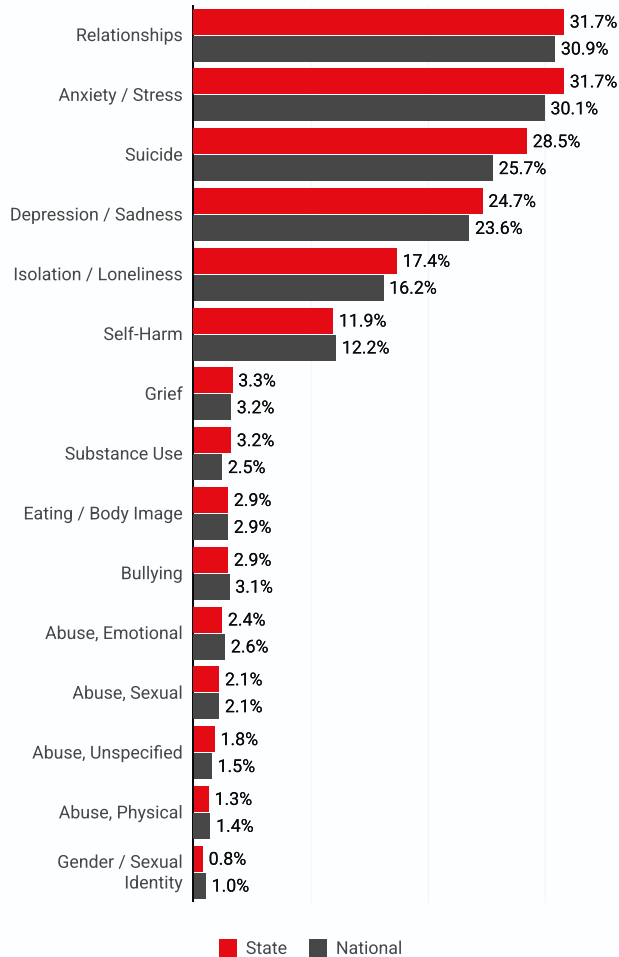
**81%**

Found the conversation helpful

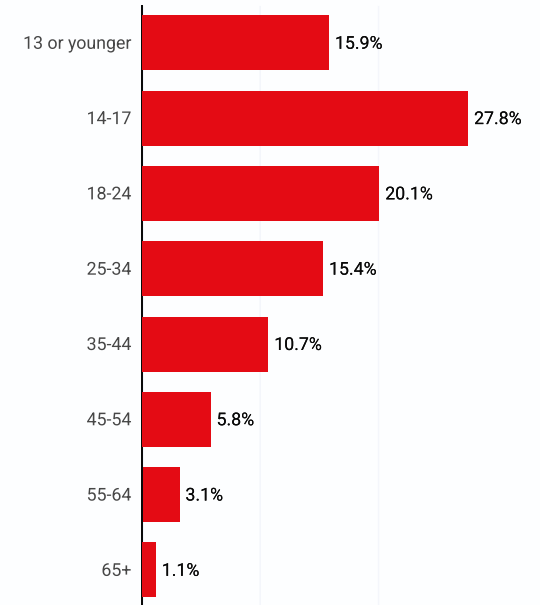
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**5,621**

Conversations

**3,815**

Texters

**22**

Emergency Service Interventions

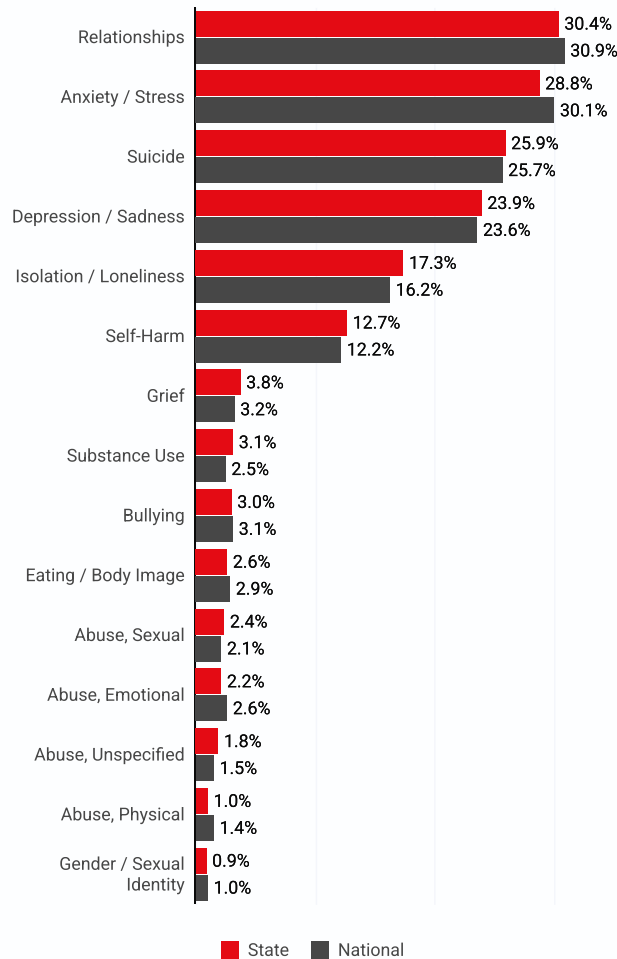
**88%**

Found the conversation helpful

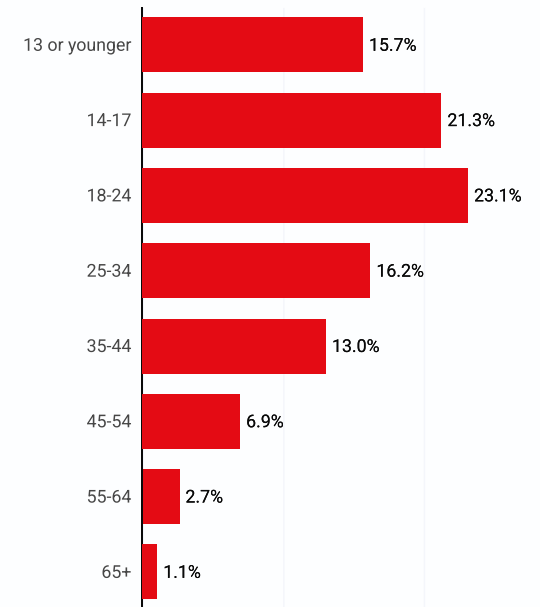
**70%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**90,577**

Conversations

**53,749**

Texters

**244**

Emergency Service Interventions

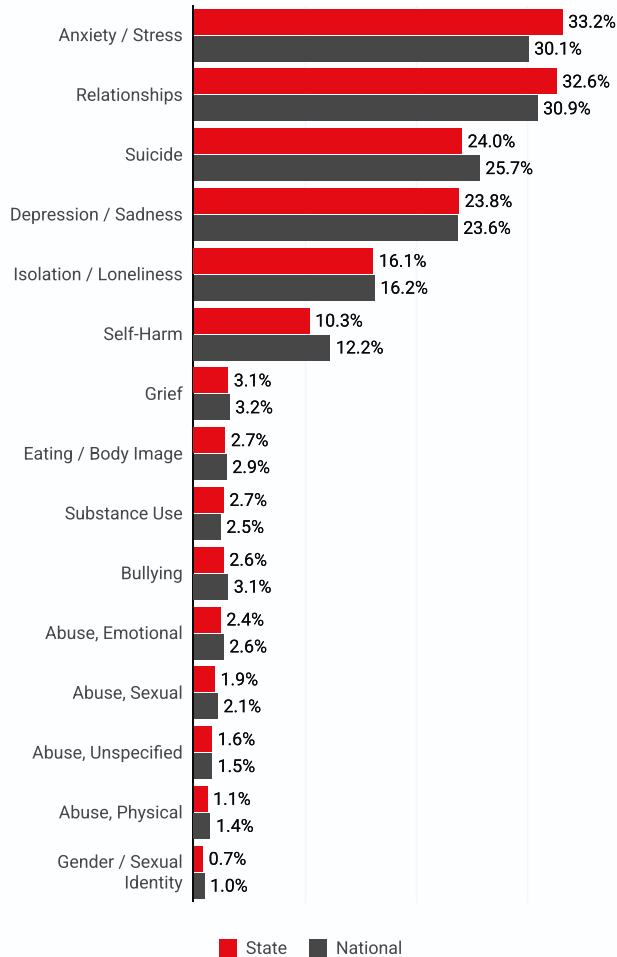
**82%**

Found the conversation helpful

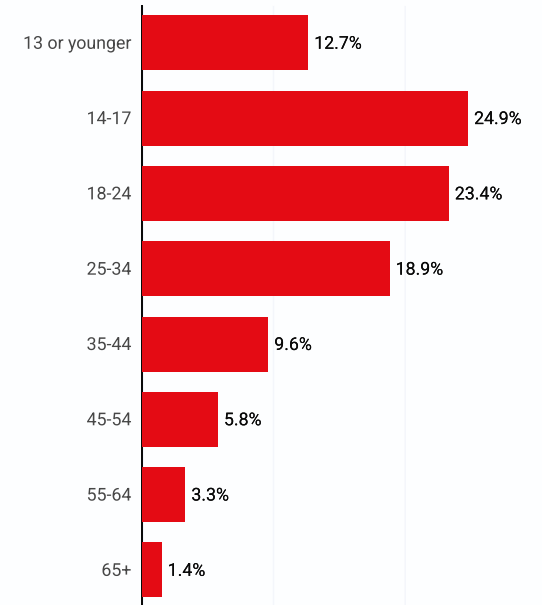
**67%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**11,920**

Conversations

**7,567**

Texters

**41**

Emergency Service Interventions

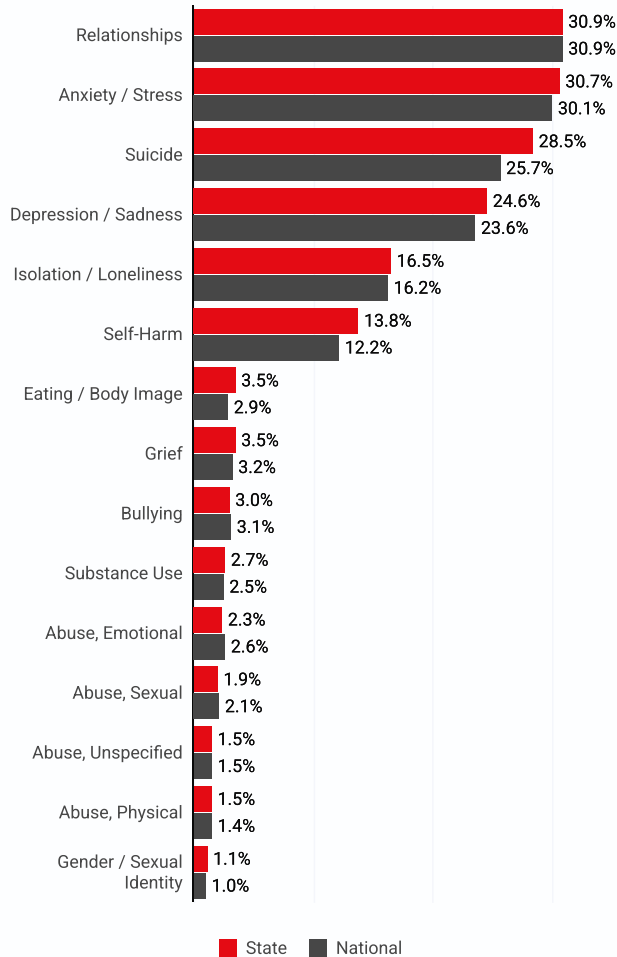
**78%**

Found the conversation helpful

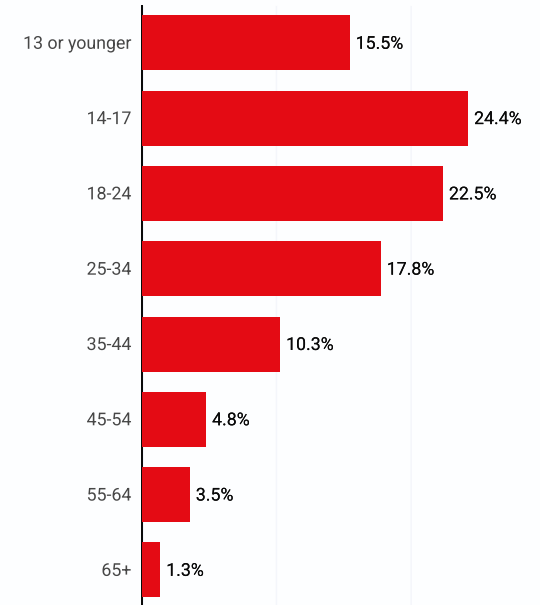
**60%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**7,892**

Conversations

**4,780**

Texters

**17**

Emergency Service Interventions

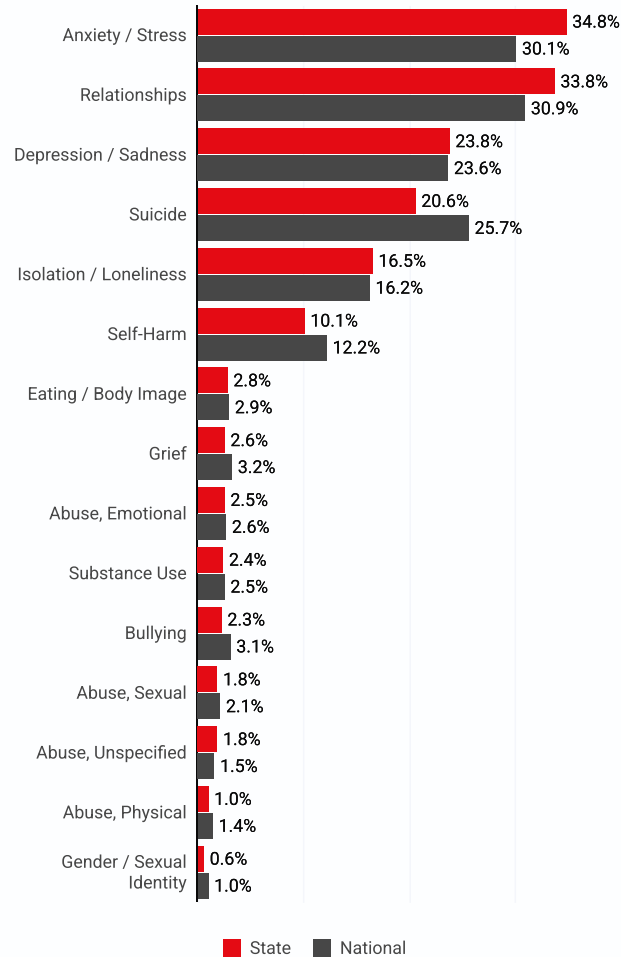
**81%**

Found the conversation helpful

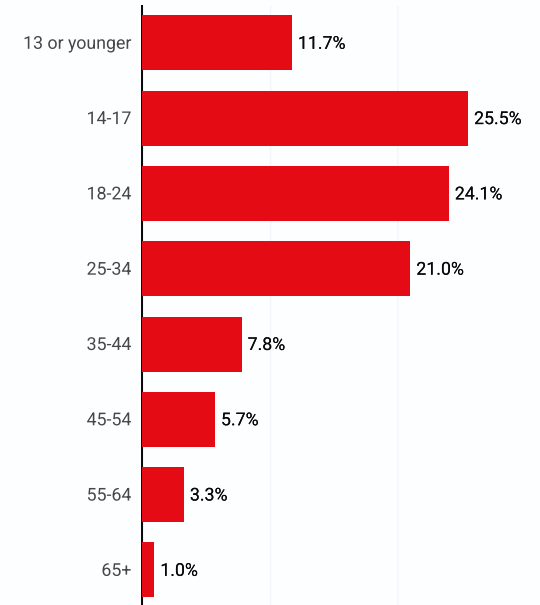
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**2,494**

Conversations

**1,527**

Texters

**7**

Emergency Service Interventions

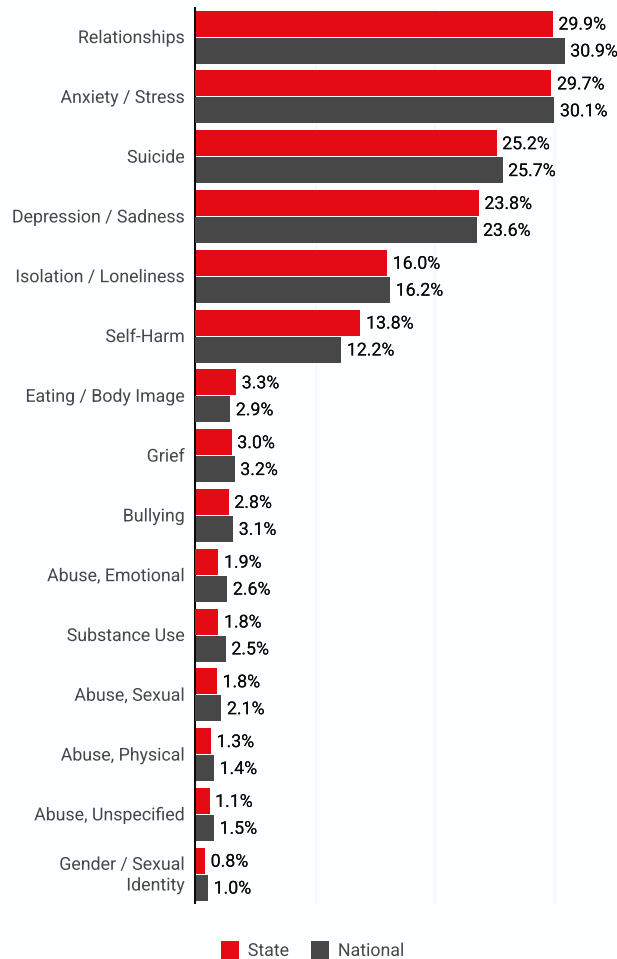
**81%**

Found the conversation helpful

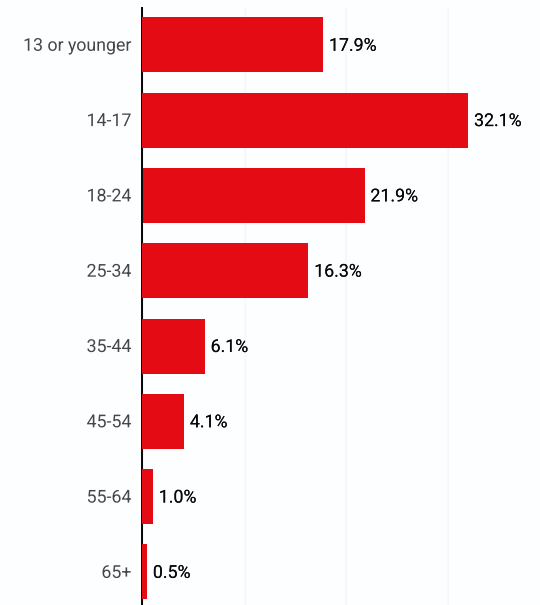
**66%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**35,637**

Conversations

**23,858**

Texters

**105**

Emergency Service Interventions

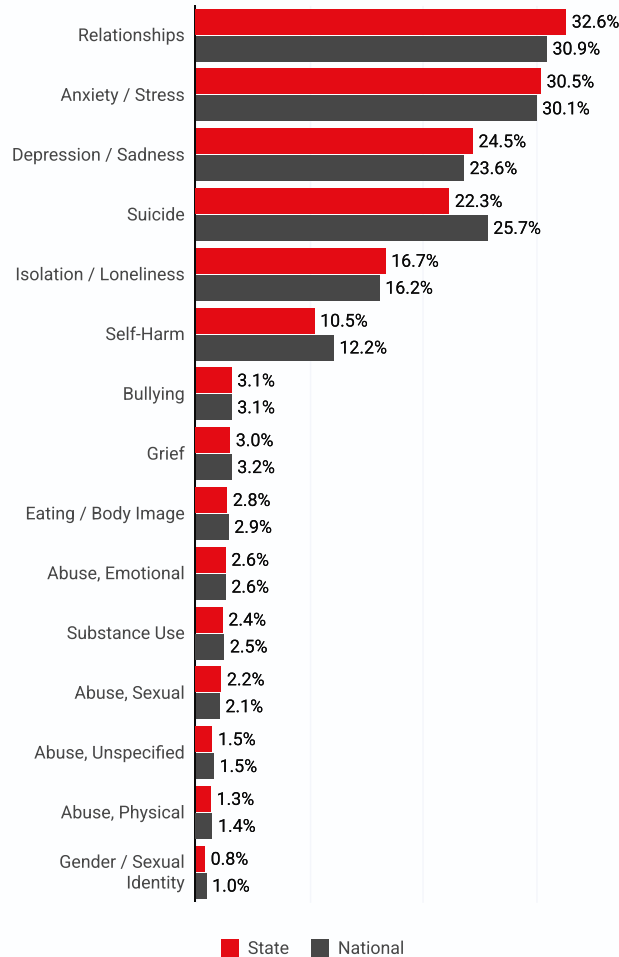
**83%**

Found the conversation helpful

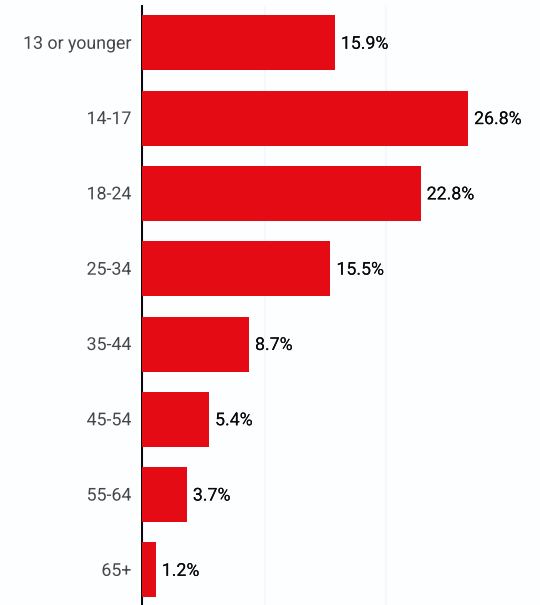
**66%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**21,396**

Conversations

**14,426**

Texters

**94**

Emergency Service Interventions

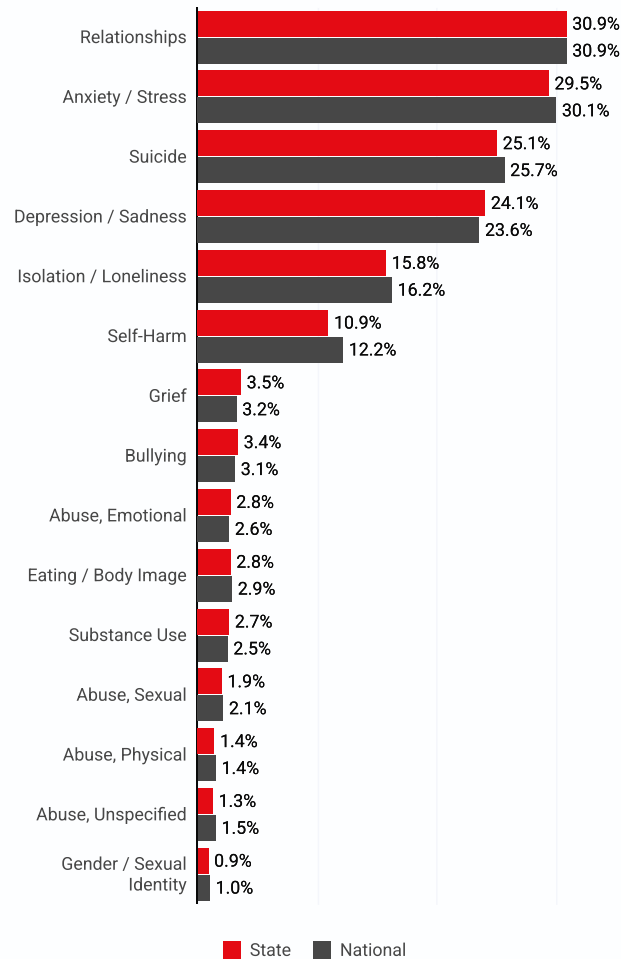
**79%**

Found the conversation helpful

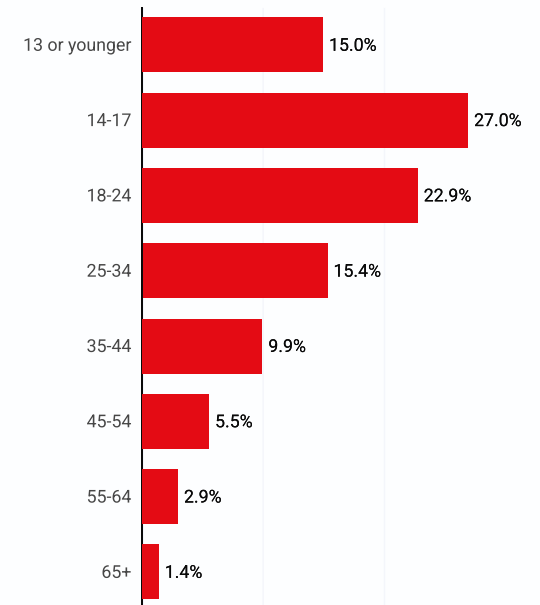
**61%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**3,188**

Conversations

**1,964**

Texters

**10**

Emergency Service Interventions

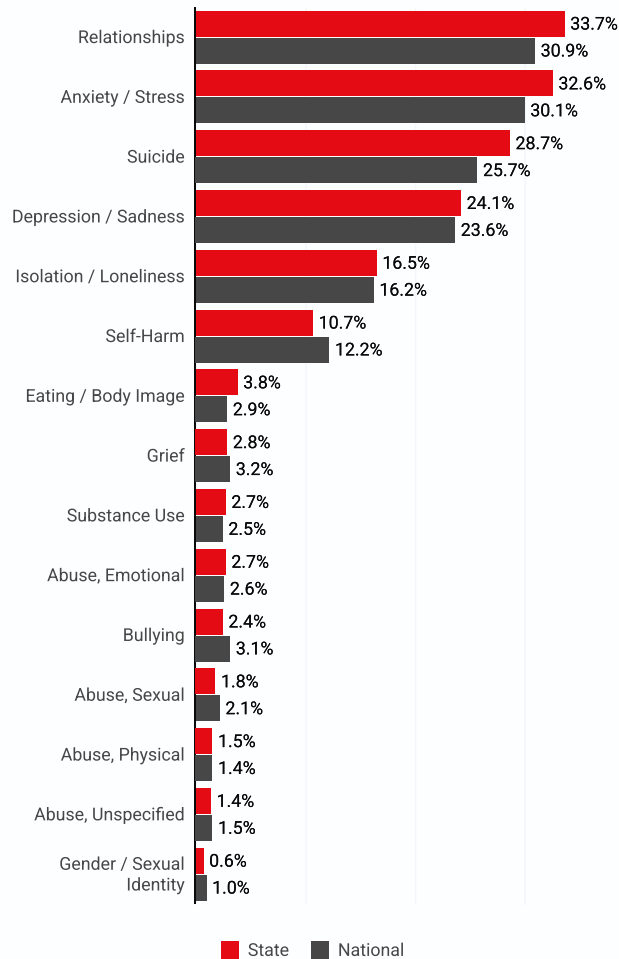
**82%**

Found the conversation helpful

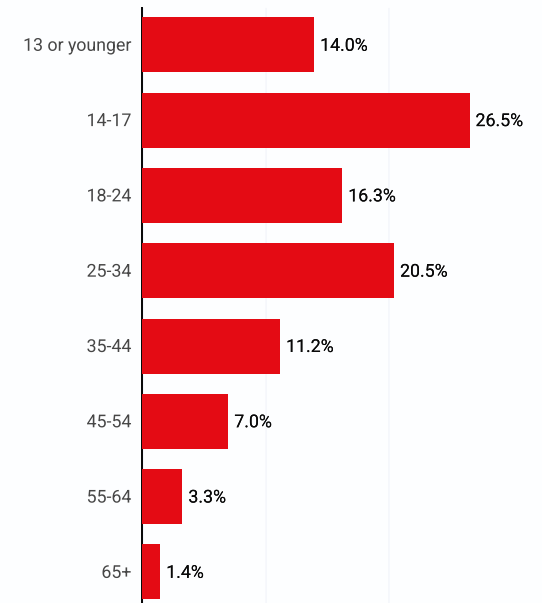
**68%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**3,431**

Conversations

**2,211**

Texters

**11**

Emergency Service Interventions

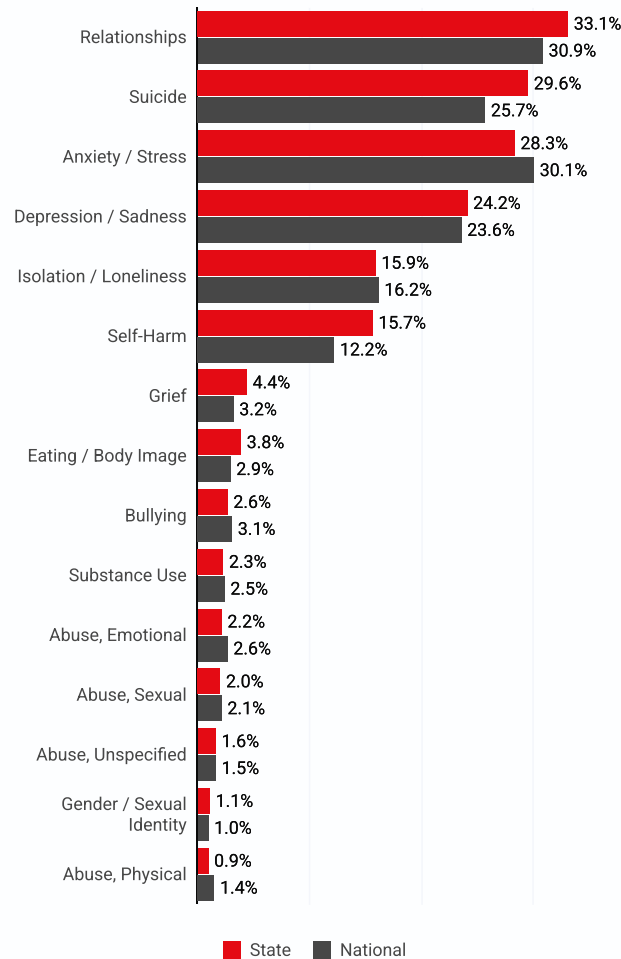
**81%**

Found the conversation helpful

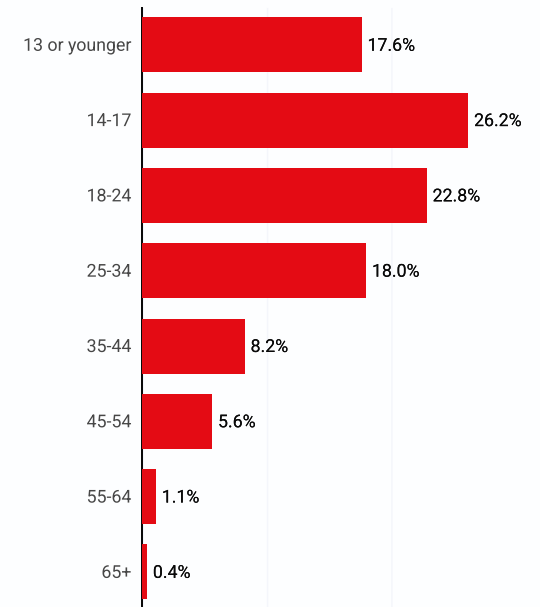
**69%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**27,726**

Conversations

**18,052**

Texters

**87**

Emergency Service Interventions

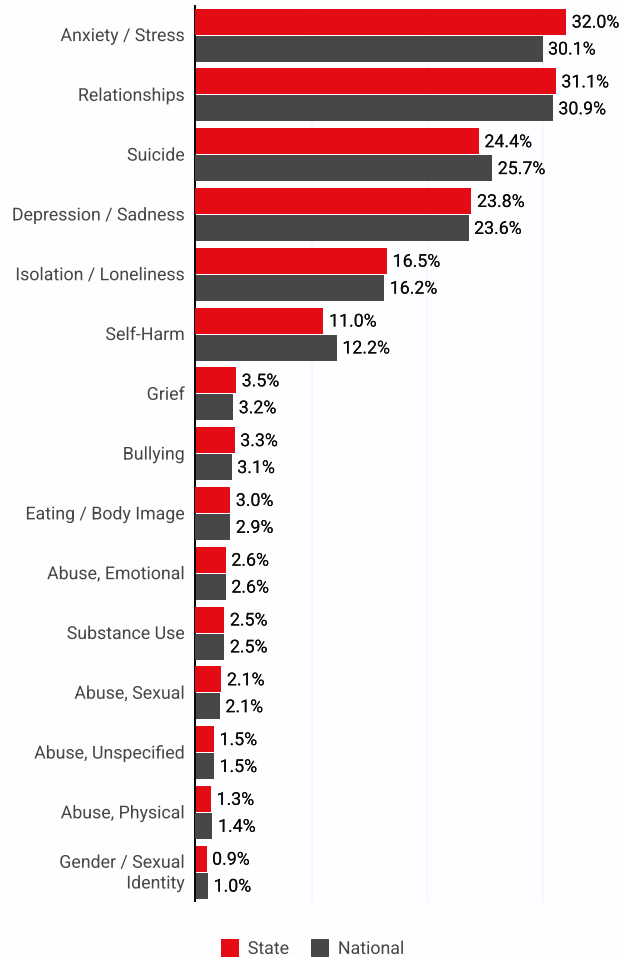
**82%**

Found the conversation helpful

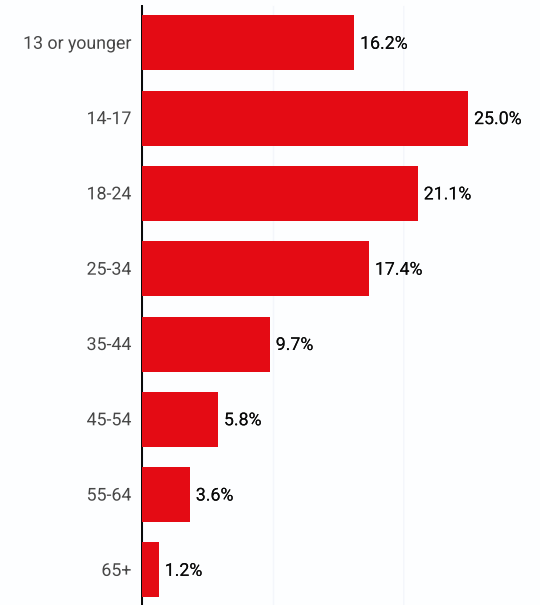
**65%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**14,019**

Conversations

**9,150**

Texters

**52**

Emergency Service Interventions

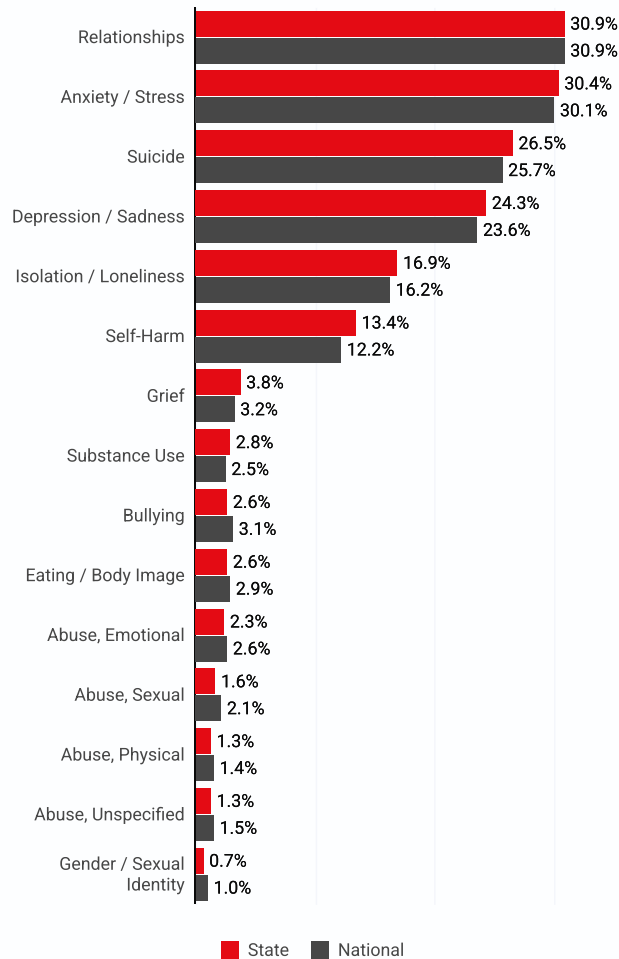
**82%**

Found the conversation helpful

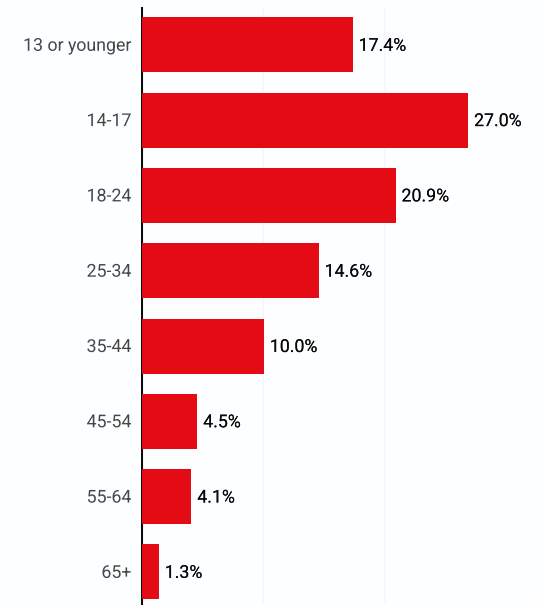
**60%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**5,207**

Conversations

**3,390**

Texters

**29**

Emergency Service Interventions

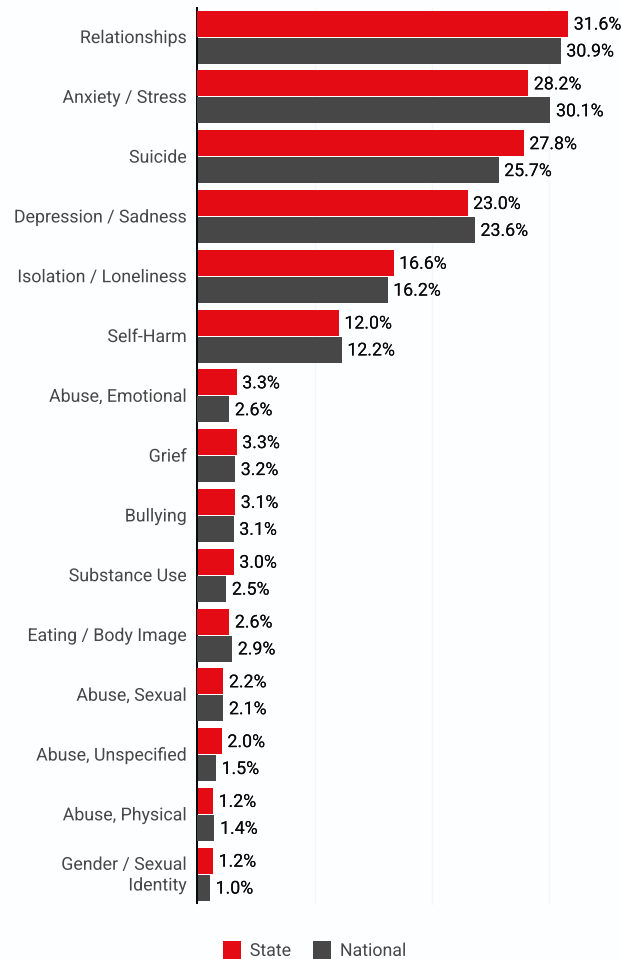
**82%**

Found the conversation helpful

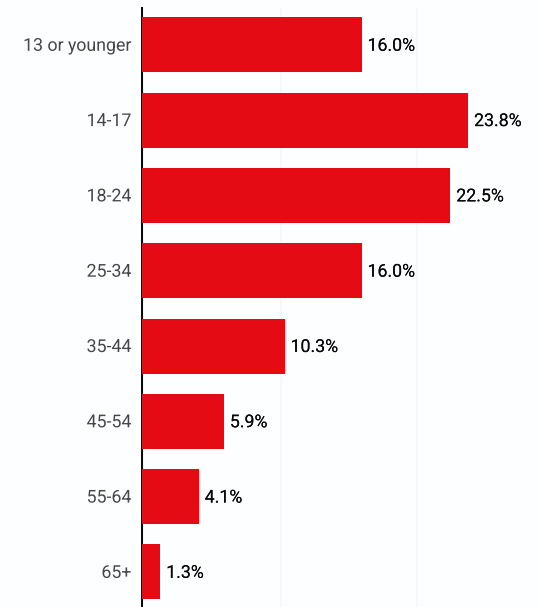
**58%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**5,944**

Conversations

**3,886**

Texters

**19**

Emergency Service Interventions

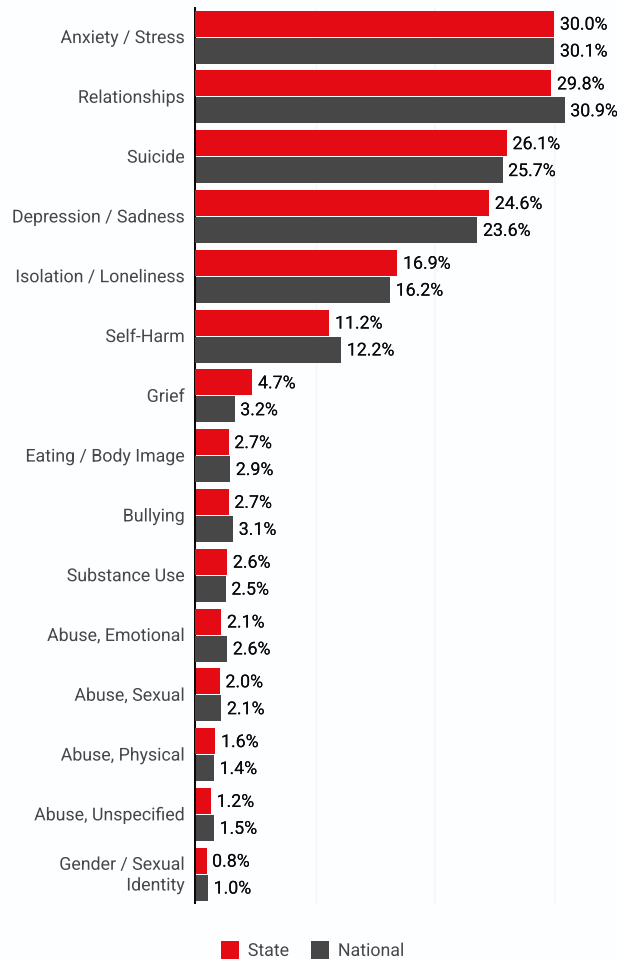
**81%**

Found the conversation helpful

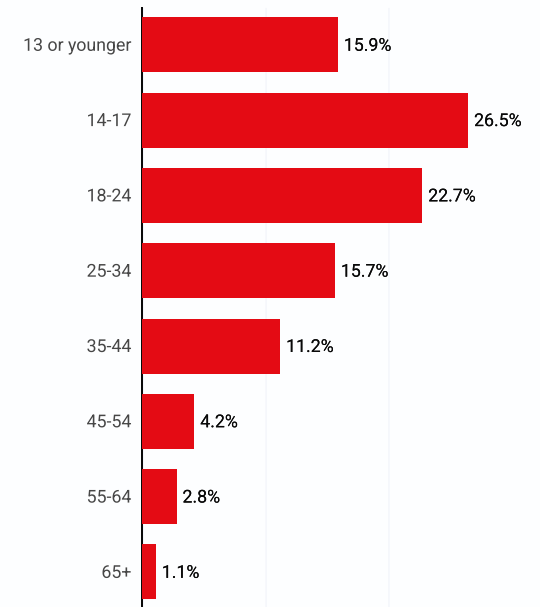
**60%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

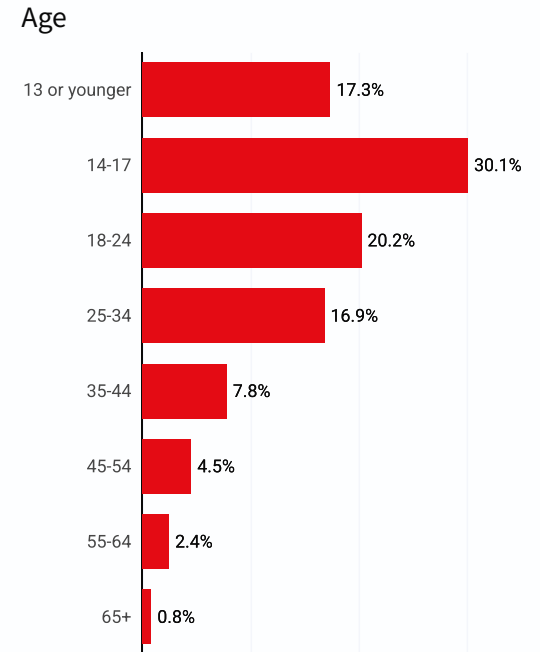
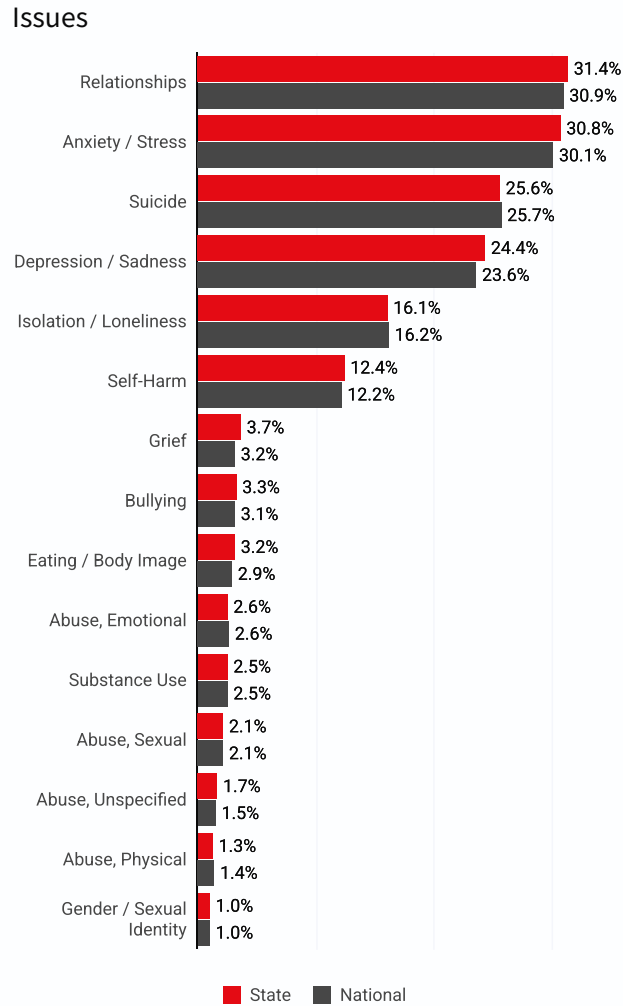
**9,415**  
Conversations

**6,250**  
Texters

**57**  
Emergency Service Interventions

**86%**  
Found the conversation helpful

**63%**  
Reached out because they had no one to talk to



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**9,075**

Conversations

**6,222**

Texters

**26**

Emergency Service Interventions

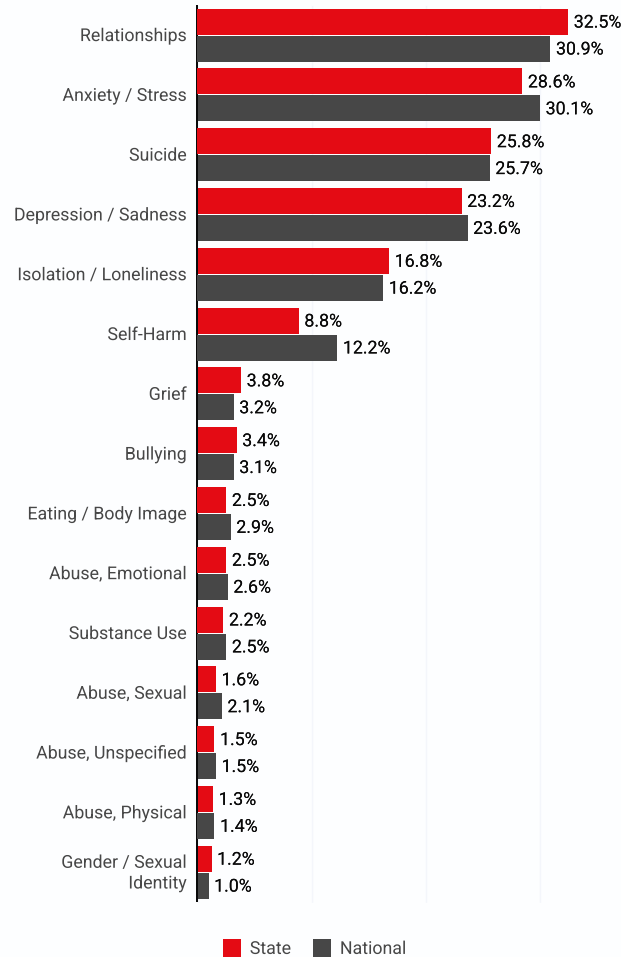
**78%**

Found the conversation helpful

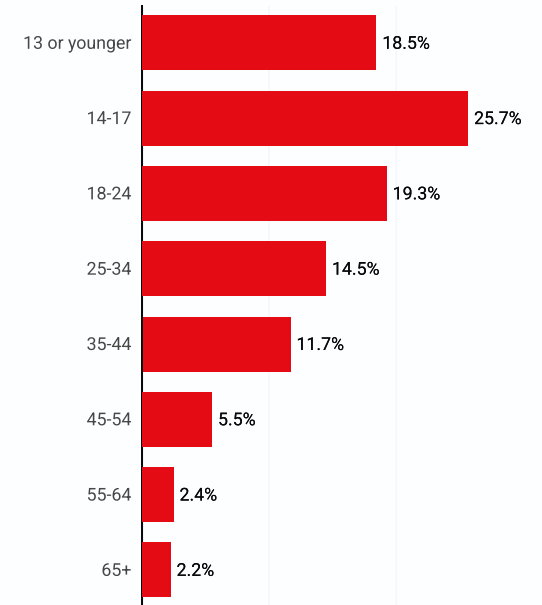
**67%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**3,046**

Conversations

**1,799**

Texters

**23**

Emergency Service Interventions

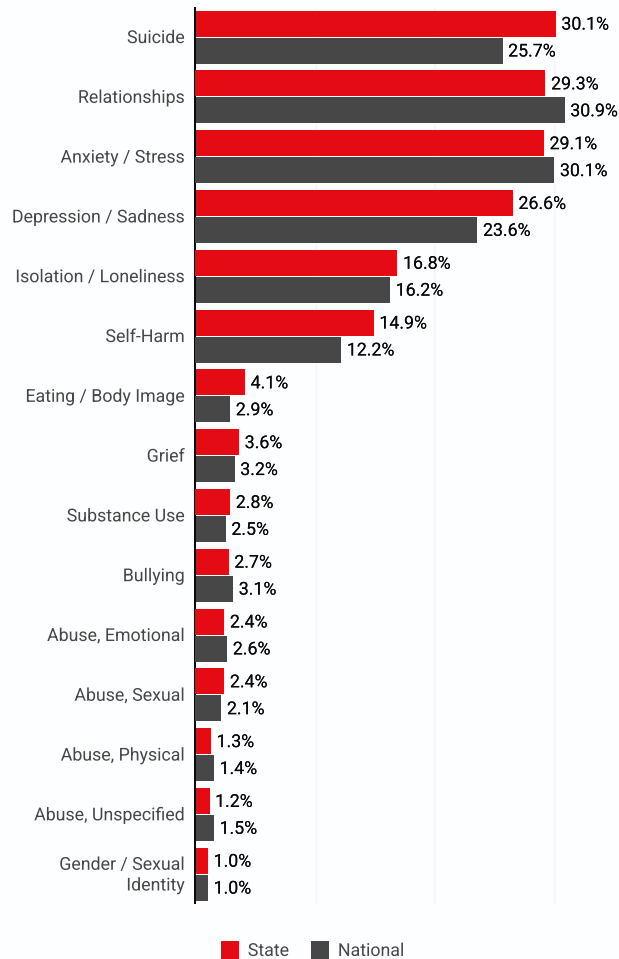
**82%**

Found the conversation helpful

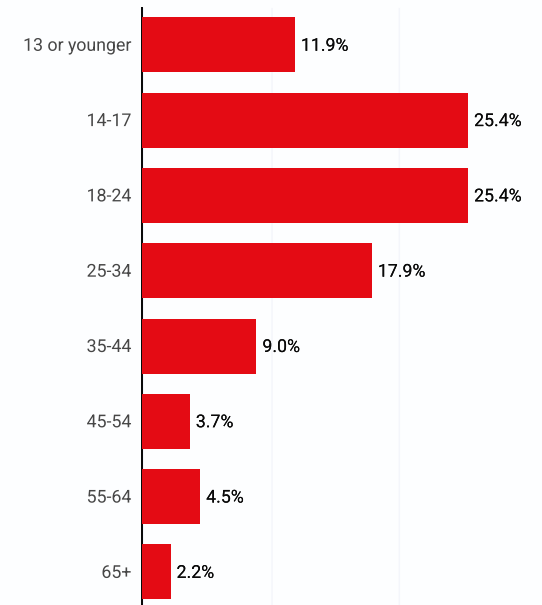
**57%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**13,871**

Conversations

**8,385**

Texters

**53**

Emergency Service Interventions

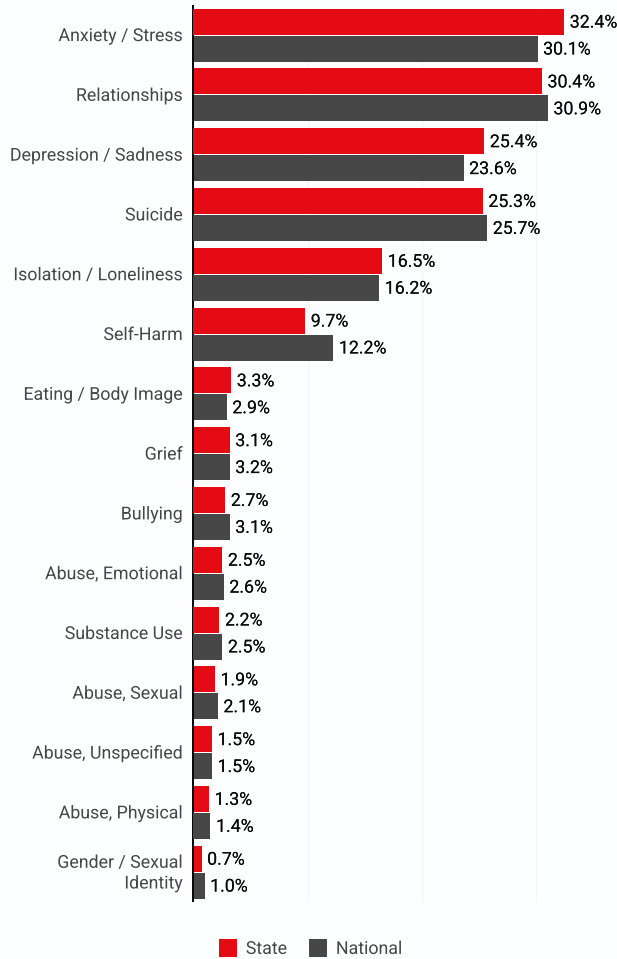
**75%**

Found the conversation helpful

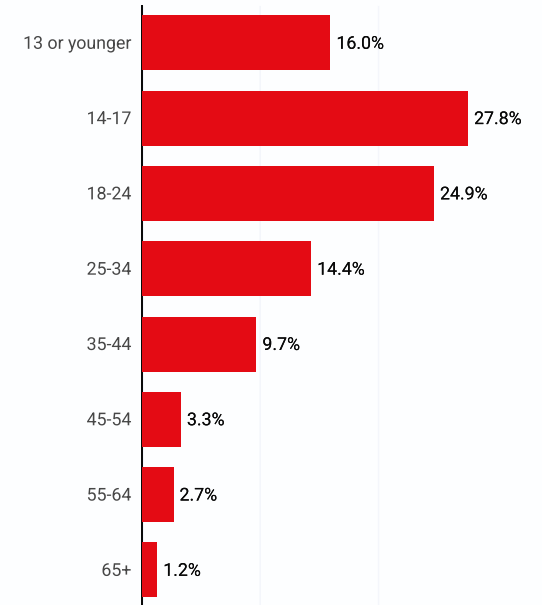
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**15,915**

Conversations

**9,444**

Texters

**36**

Emergency Service Interventions

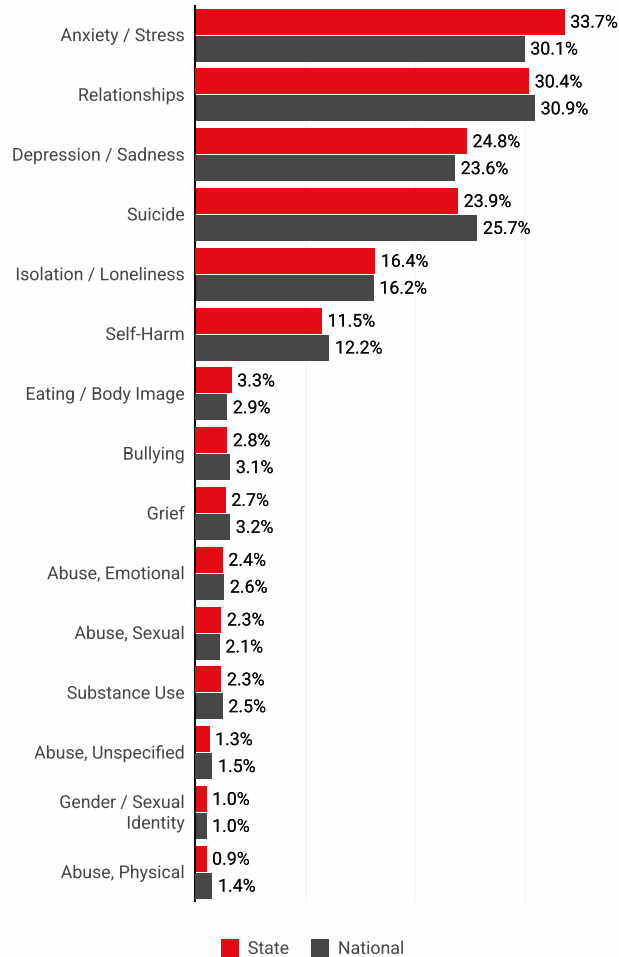
**81%**

Found the conversation helpful

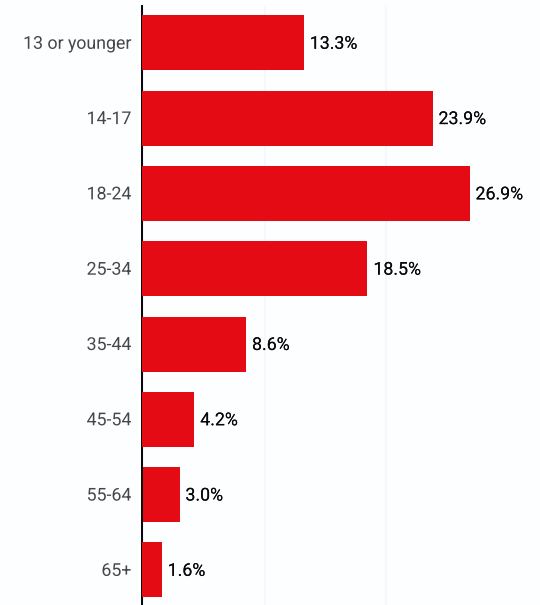
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**22,016**

Conversations

**13,757**

Texters

**85**

Emergency Service Interventions

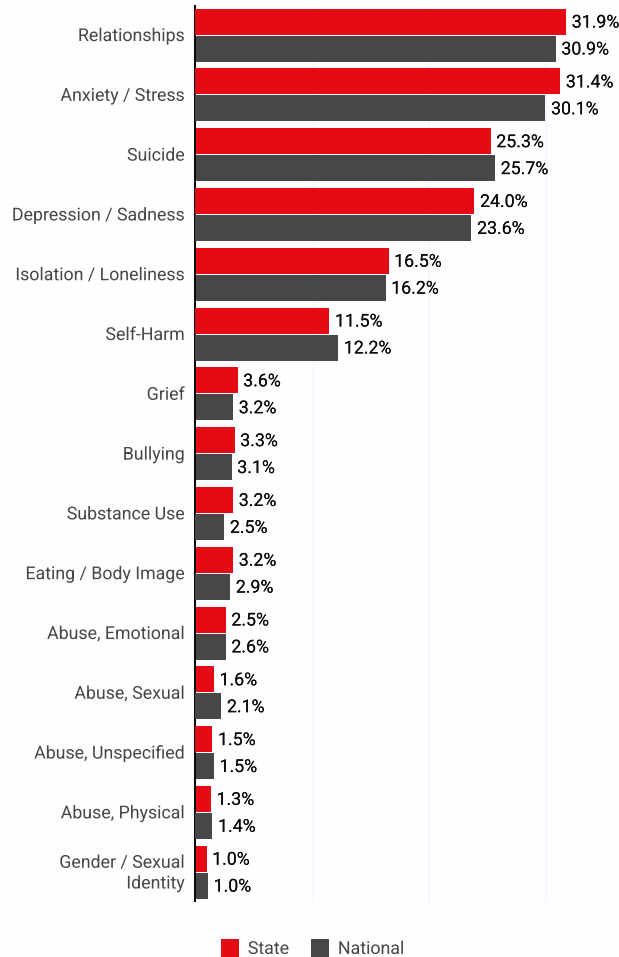
**81%**

Found the conversation helpful

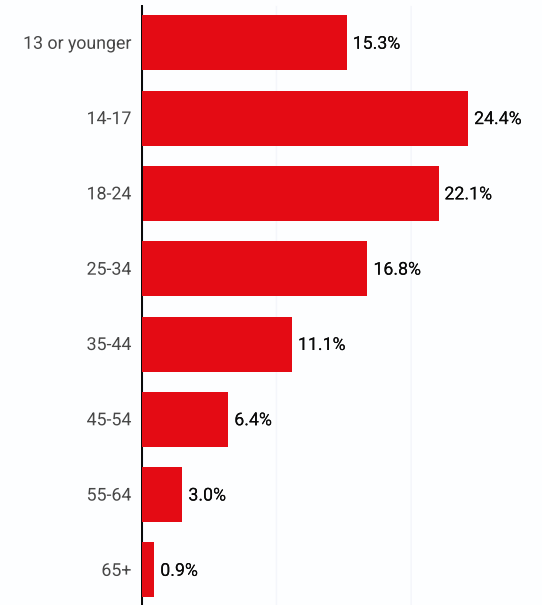
**62%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**12,183**

Conversations

**7,524**

Texters

**82**

Emergency Service Interventions

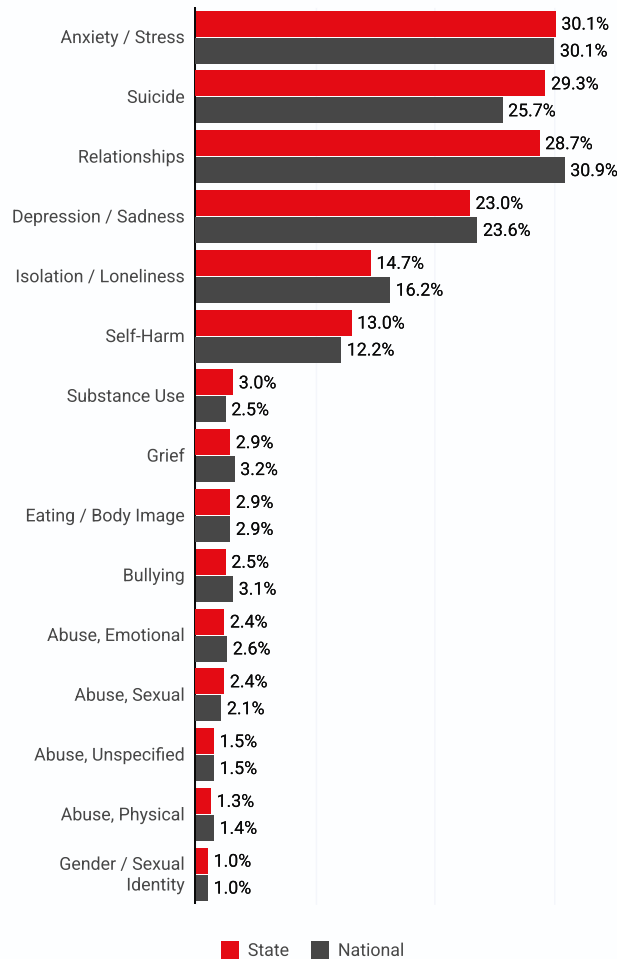
**82%**

Found the conversation helpful

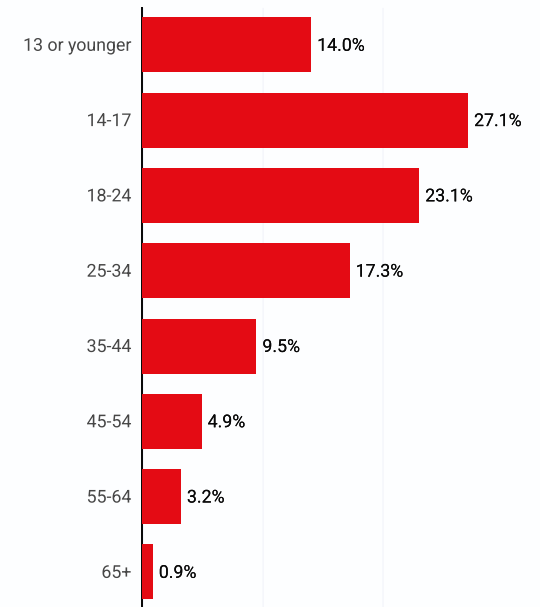
**59%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**6,296**

Conversations

**4,142**

Texters

**26**

Emergency Service Interventions

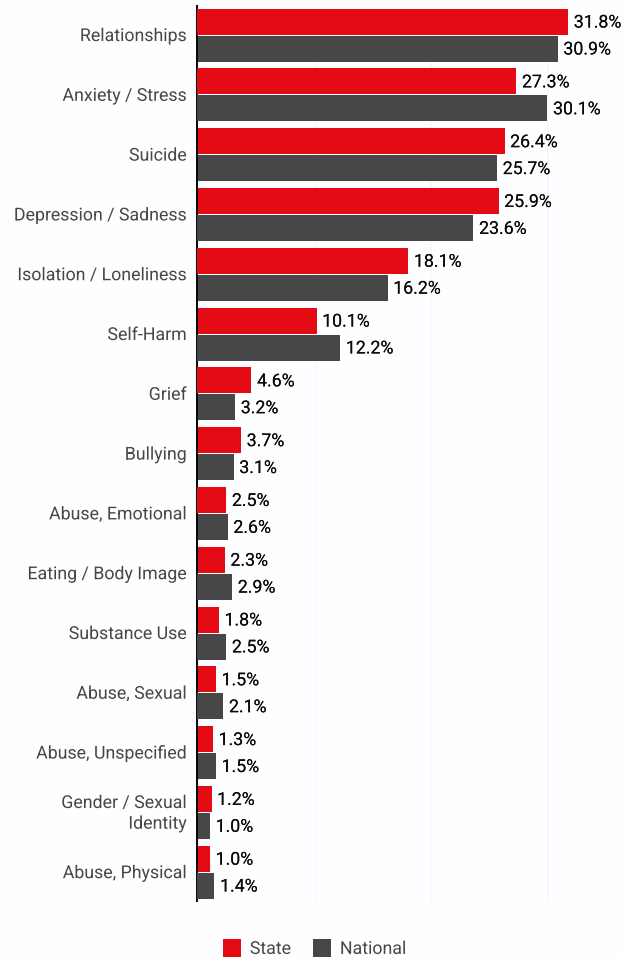
**84%**

Found the conversation helpful

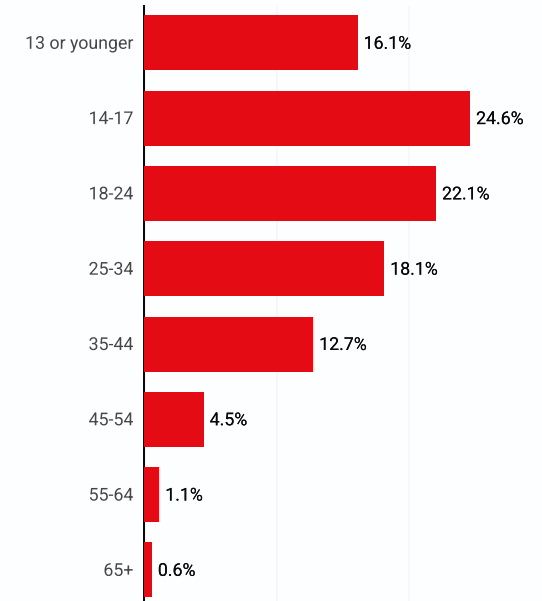
**62%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**11,707**

Conversations

**7,745**

Texters

**55**

Emergency Service Interventions

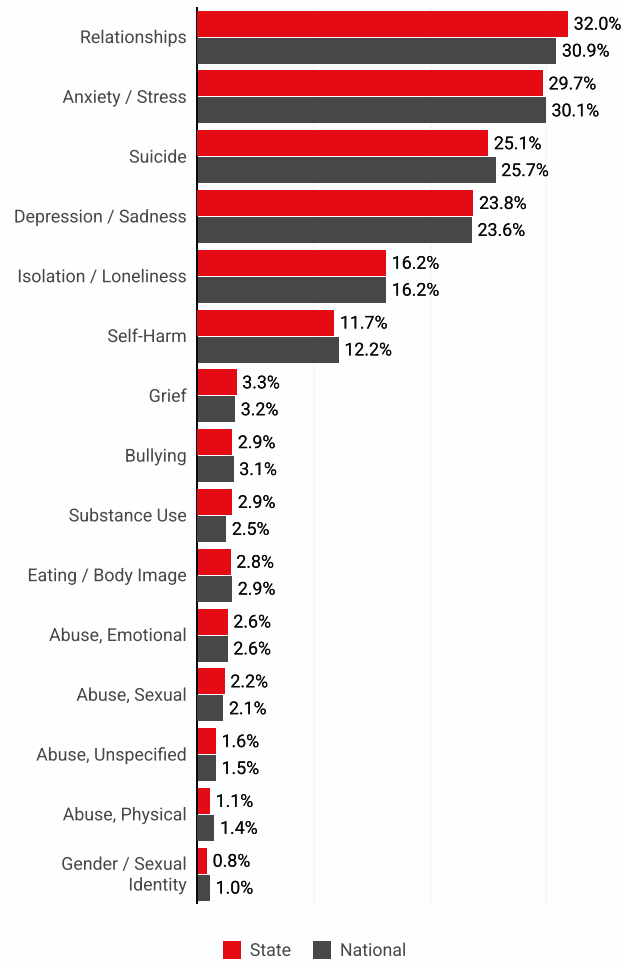
**82%**

Found the conversation helpful

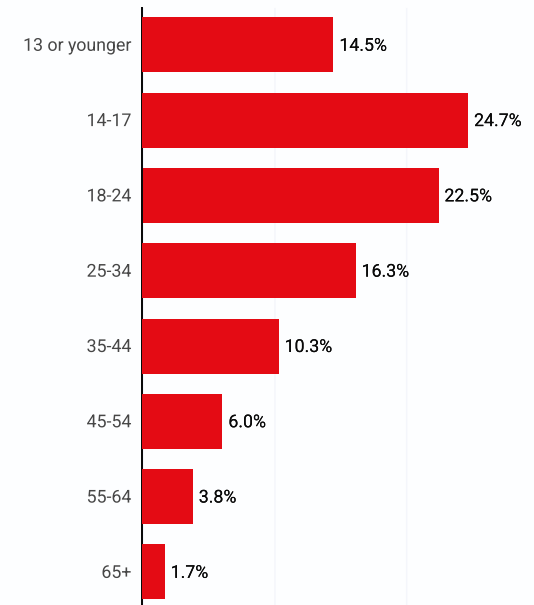
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**2,373**

Conversations

**1,497**

Texters

**22**

Emergency Service Interventions

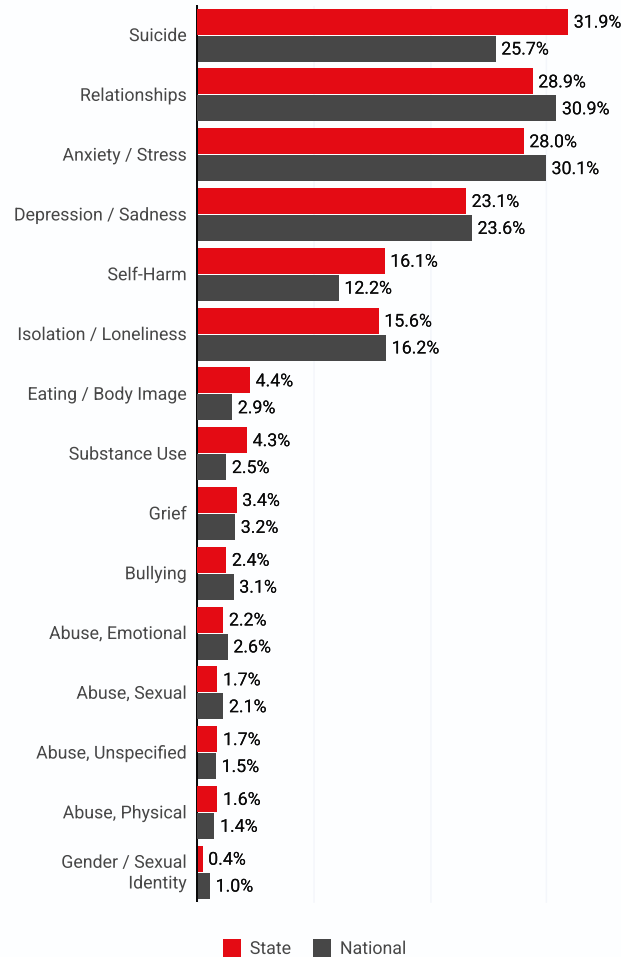
**80%**

Found the conversation helpful

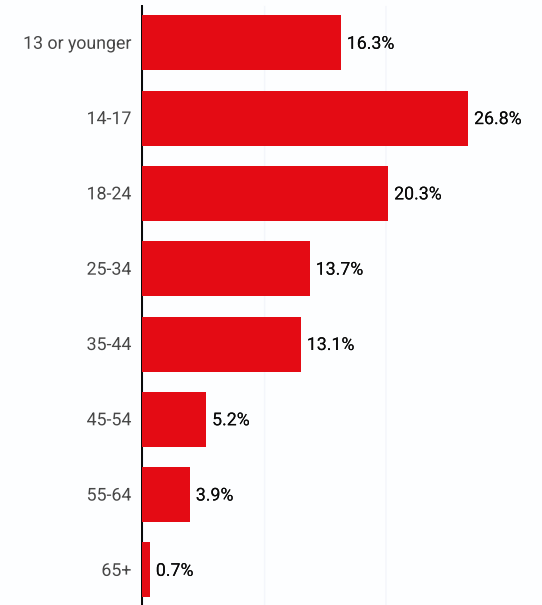
**69%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**3,538**

Conversations

**2,263**

Texters

**6**

Emergency Service Interventions

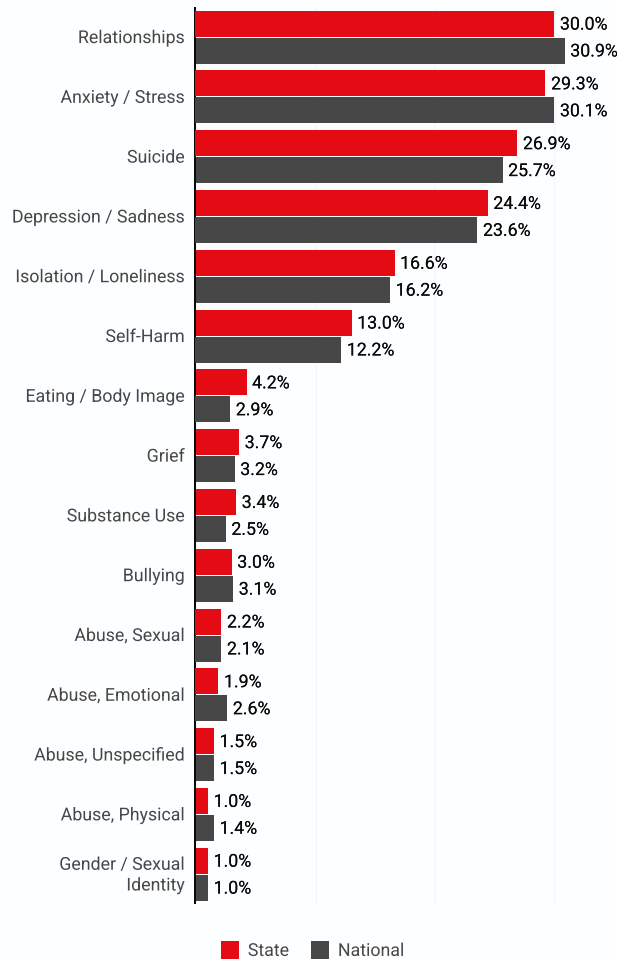
**82%**

Found the conversation helpful

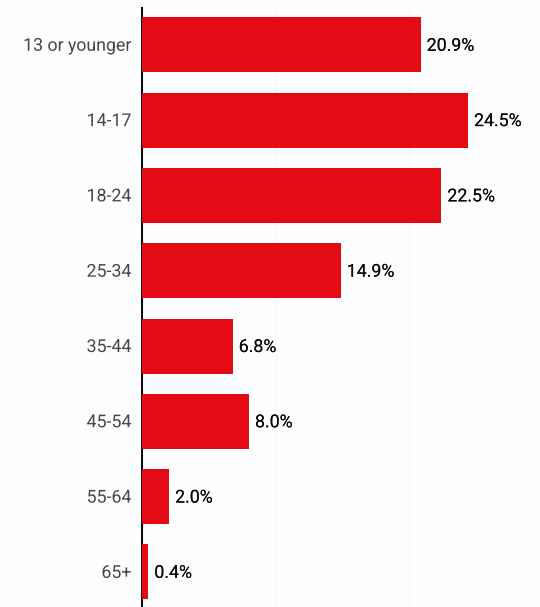
**70%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**6,008**

Conversations

**3,962**

Texters

**15**

Emergency Service Interventions

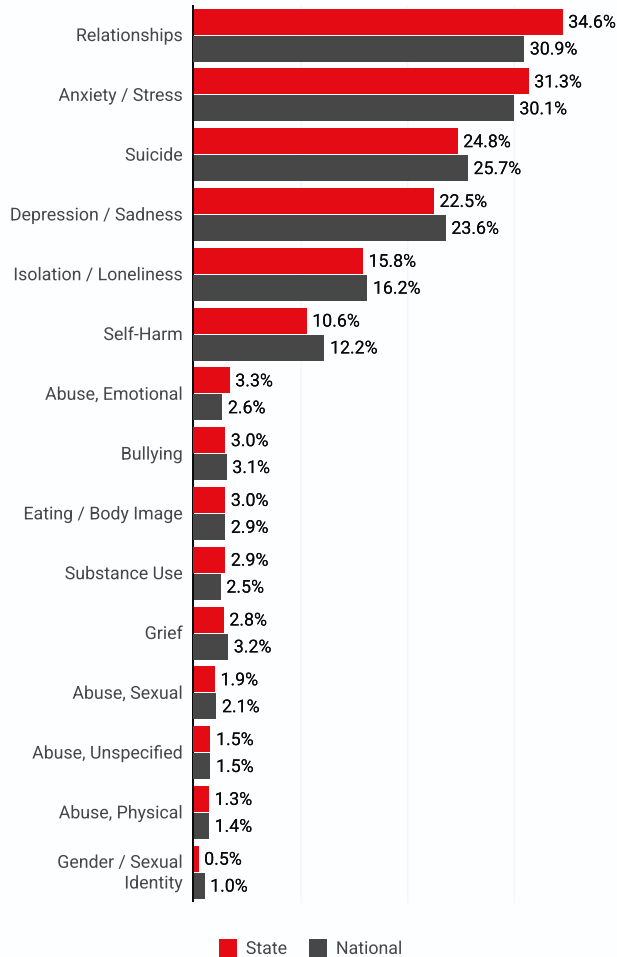
**81%**

Found the conversation helpful

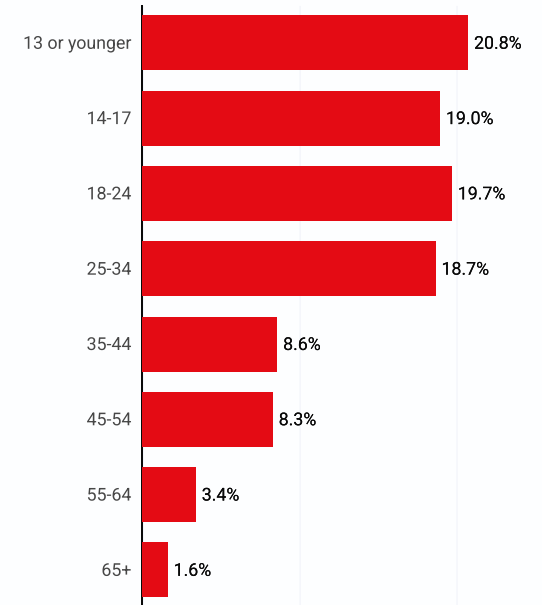
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**2,908**

Conversations

**1,788**

Texters

**6**

Emergency Service Interventions

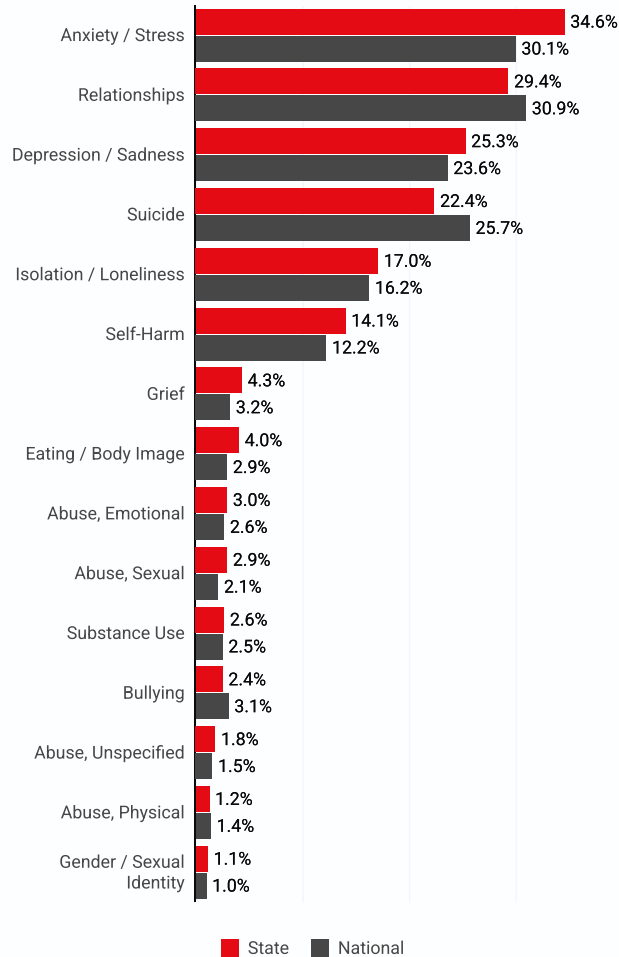
**78%**

Found the conversation helpful

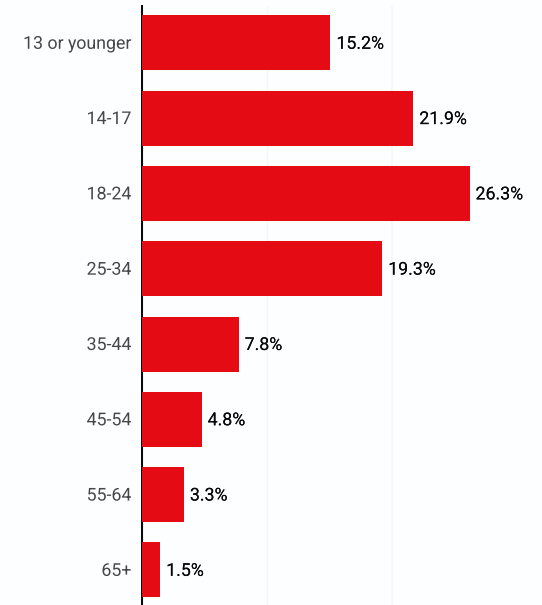
**60%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**19,116**

Conversations

**11,695**

Texters

**52**

Emergency Service Interventions

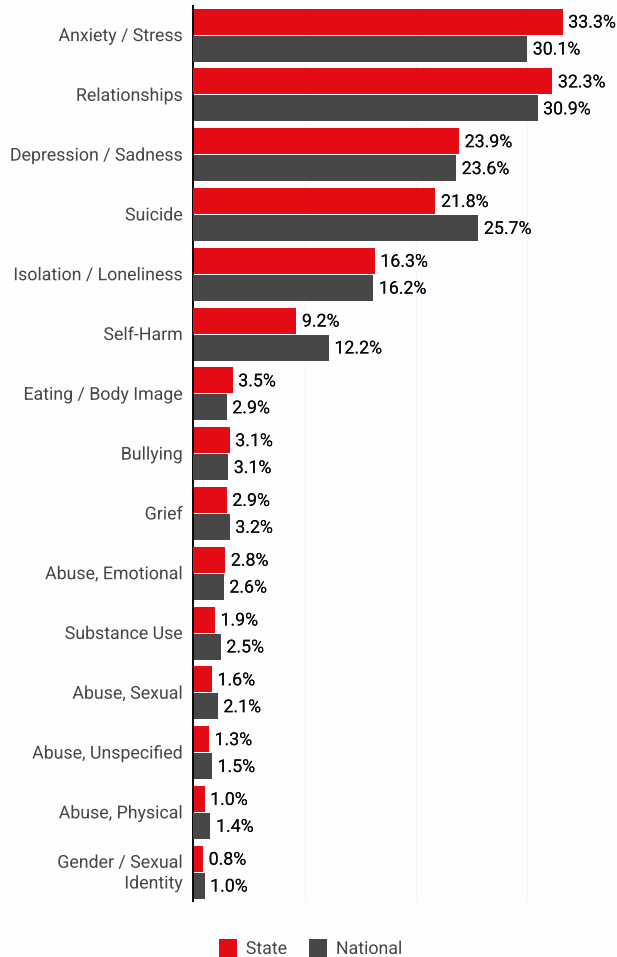
**83%**

Found the conversation helpful

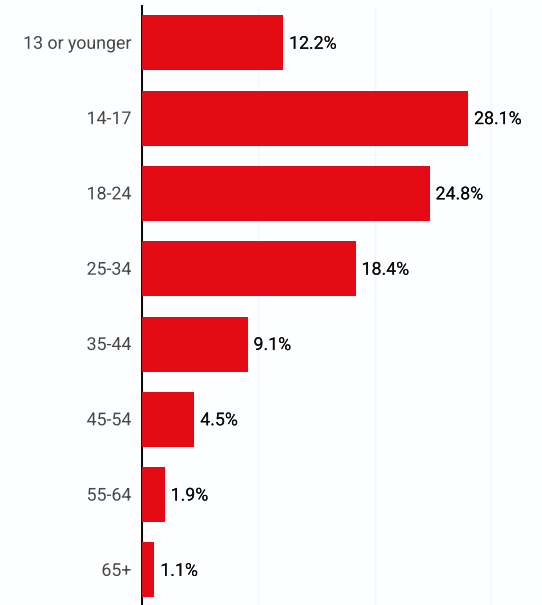
**69%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**4,067**

Conversations

**2,665**

Texters

**12**

Emergency Service Interventions

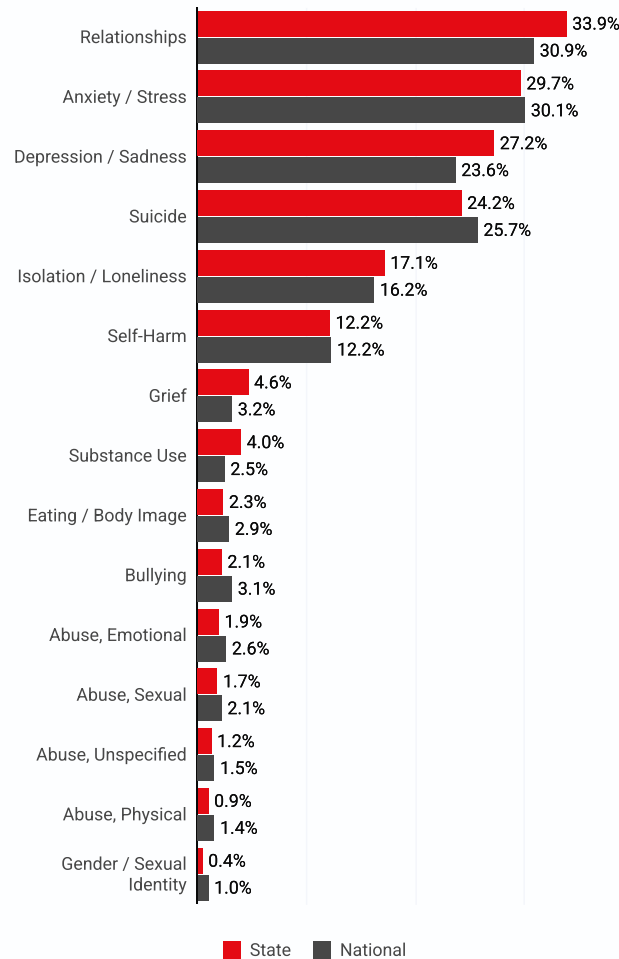
**82%**

Found the conversation helpful

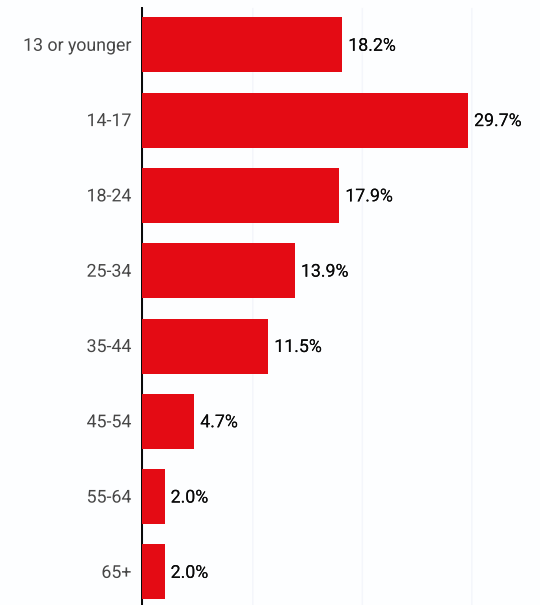
**61%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**45,428**

Conversations

**28,134**

Texters

**148**

Emergency Service Interventions

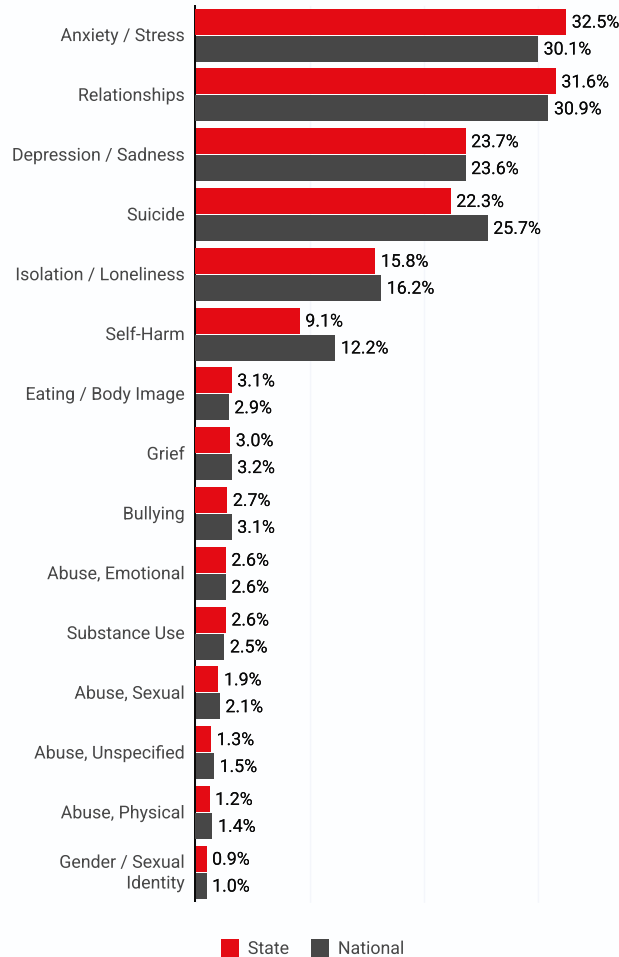
**81%**

Found the conversation helpful

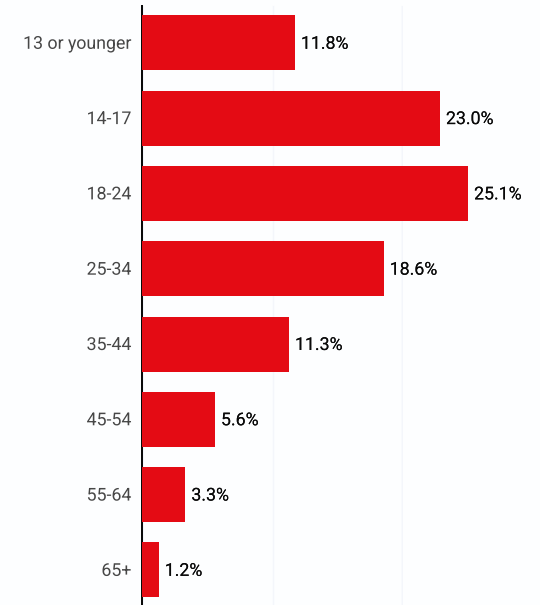
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**20,051**

Conversations

**13,328**

Texters

**79**

Emergency Service Interventions

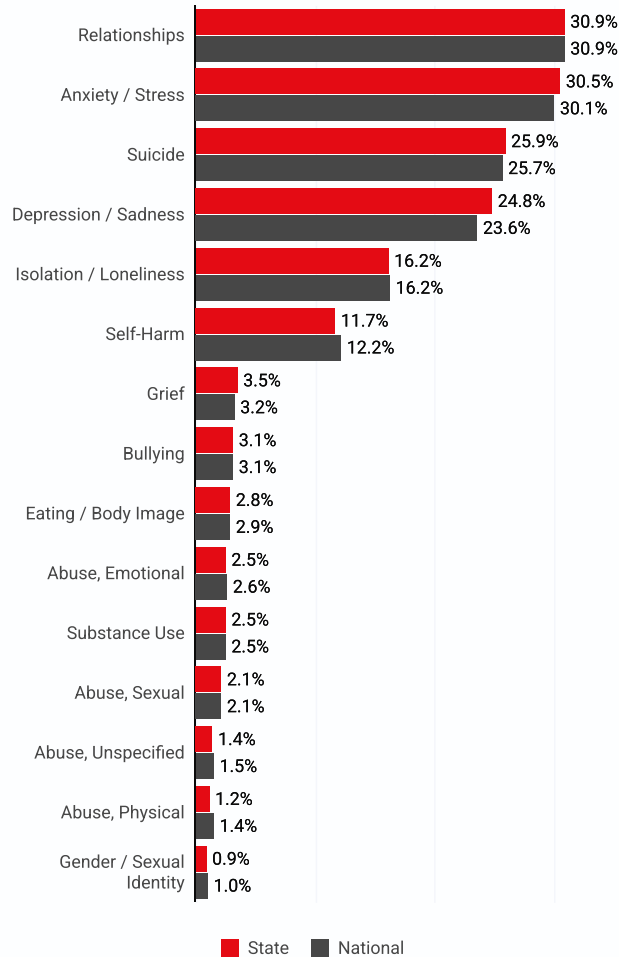
**85%**

Found the conversation helpful

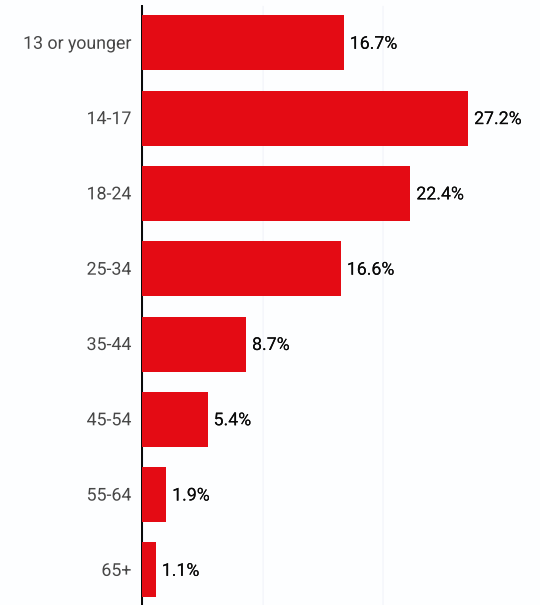
**65%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**1,455**

Conversations

**910**

Texters

**7**

Emergency Service Interventions

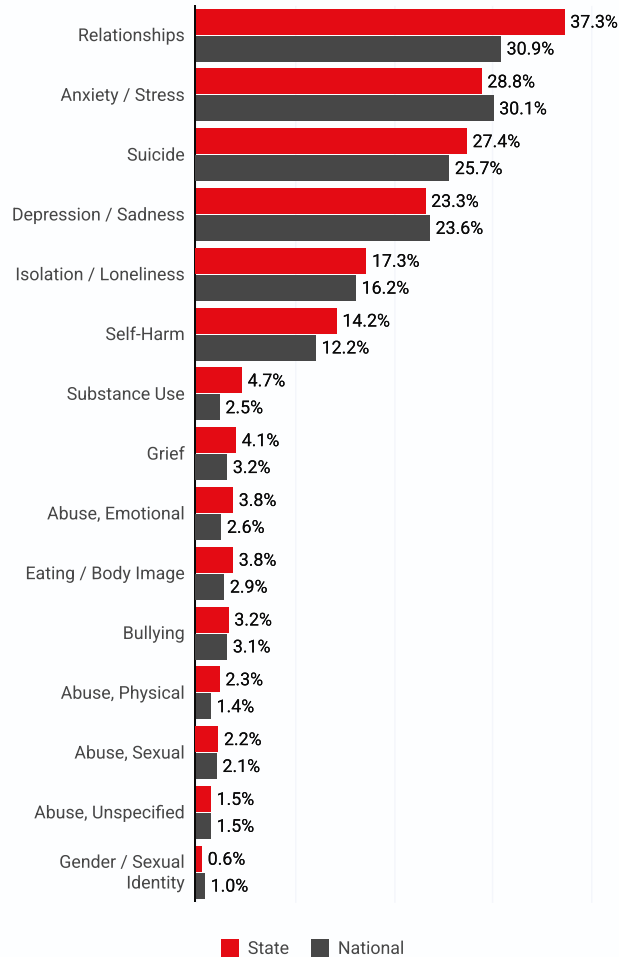
**86%**

Found the conversation helpful

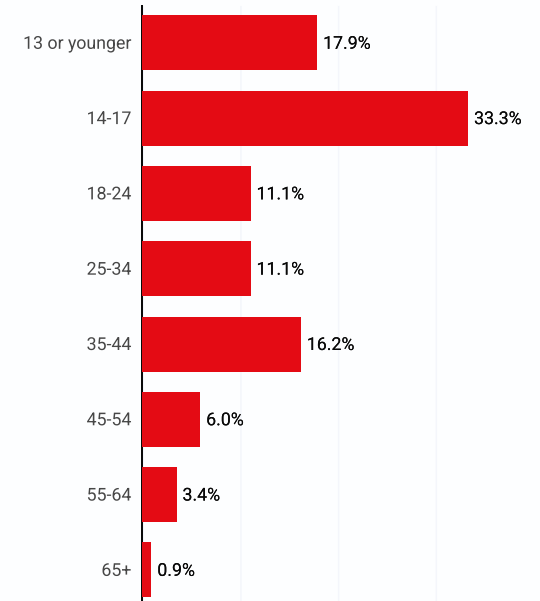
**61%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**30,792**

Conversations

**19,668**

Texters

**133**

Emergency Service Interventions

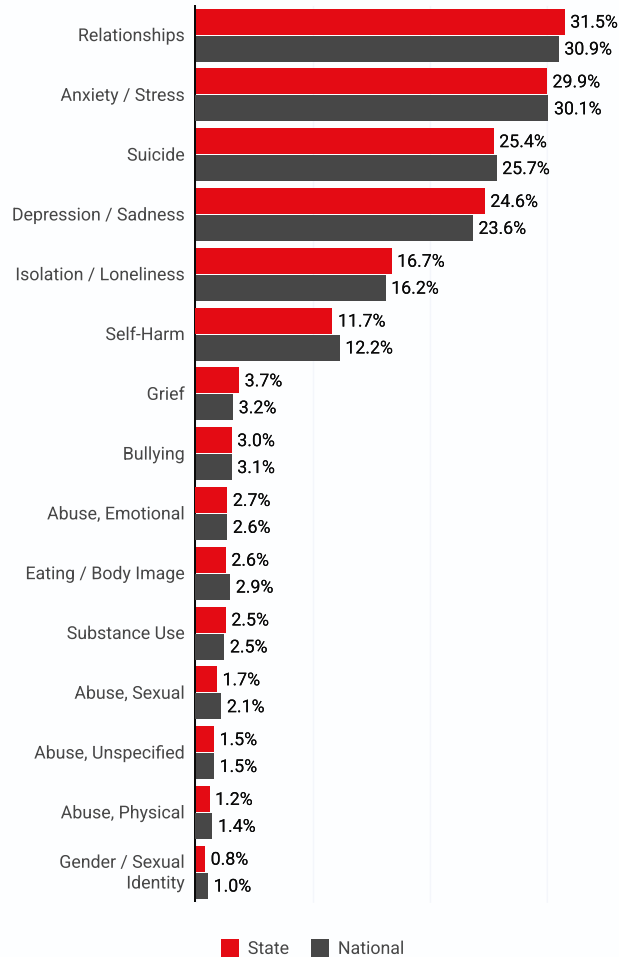
**84%**

Found the conversation helpful

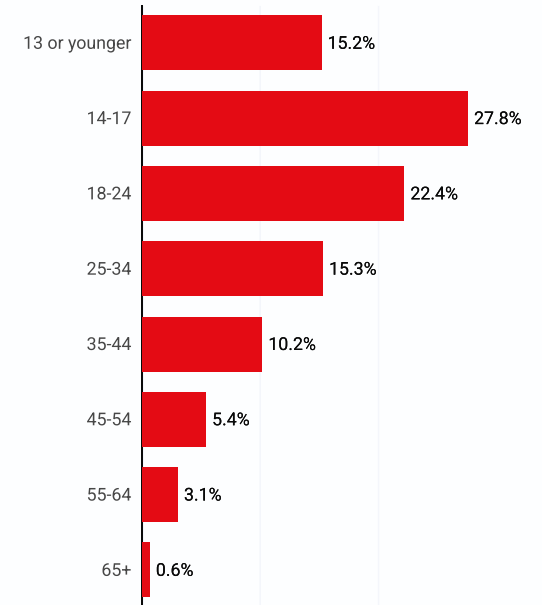
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**8,267**

Conversations

**5,441**

Texters

**37**

Emergency Service Interventions

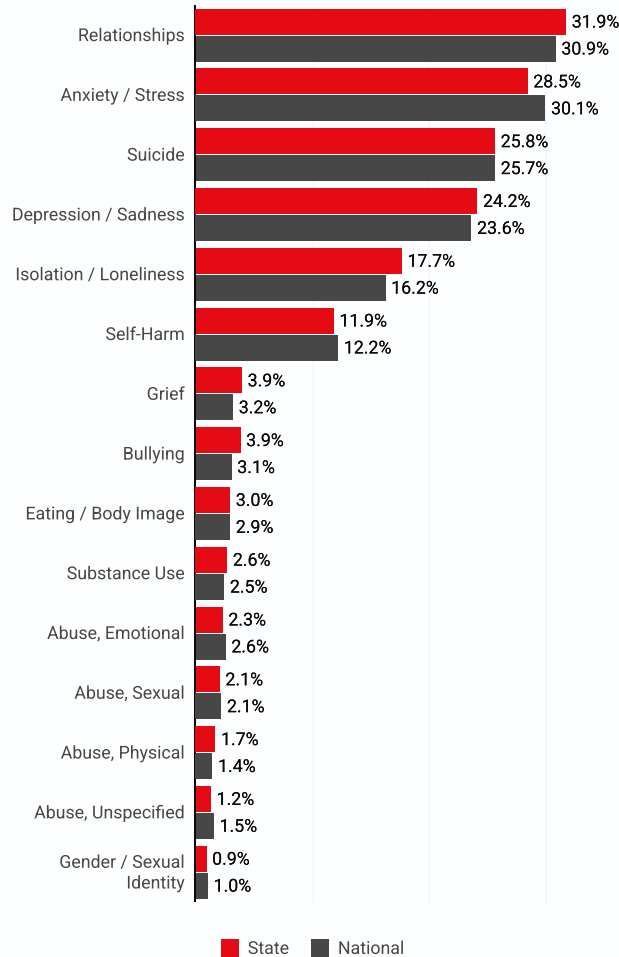
**82%**

Found the conversation helpful

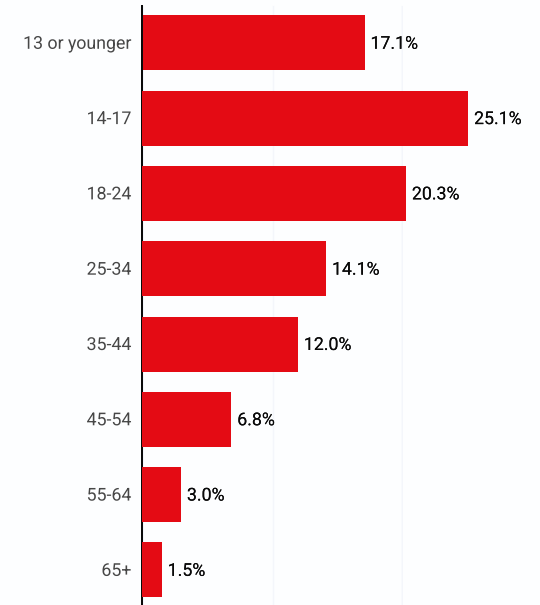
**68%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**8,926**

Conversations

**5,544**

Texters

**54**

Emergency Service Interventions

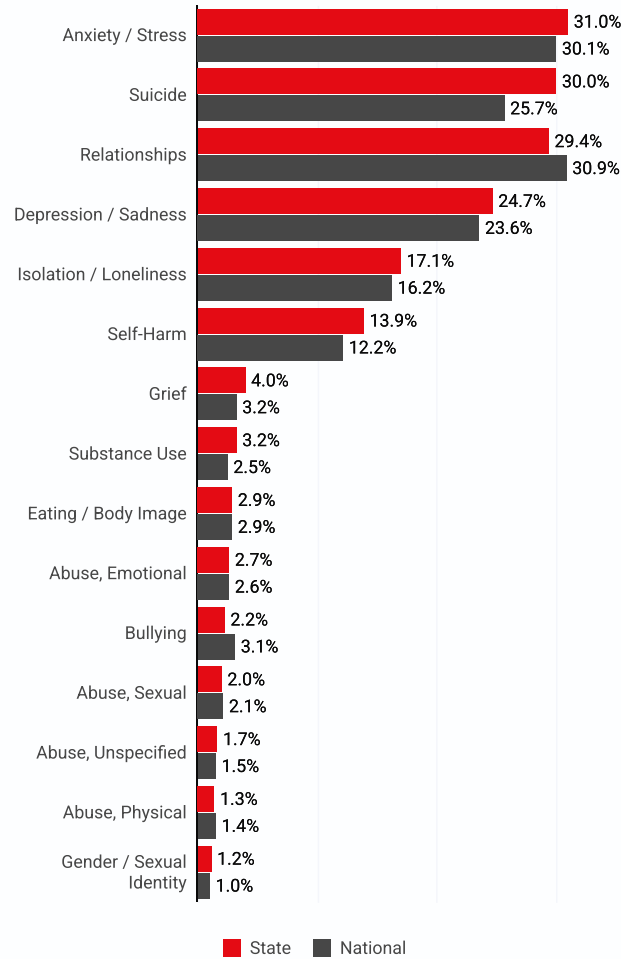
**80%**

Found the conversation helpful

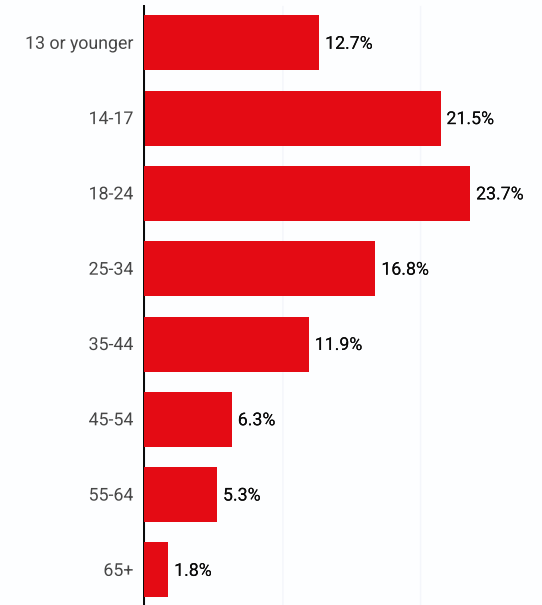
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**29,186**

Conversations

**18,106**

Texters

**128**

Emergency Service Interventions

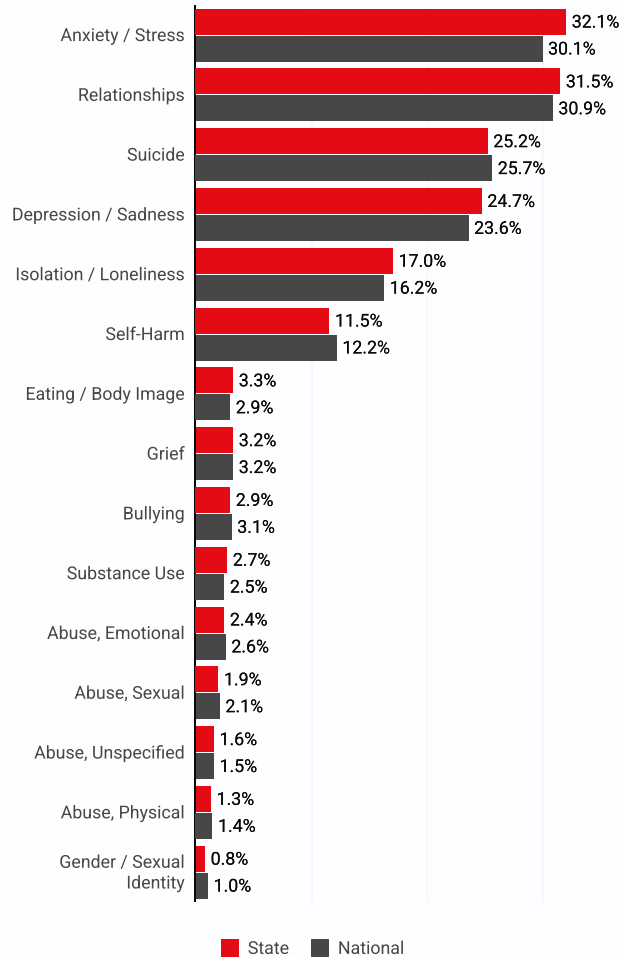
**82%**

Found the conversation helpful

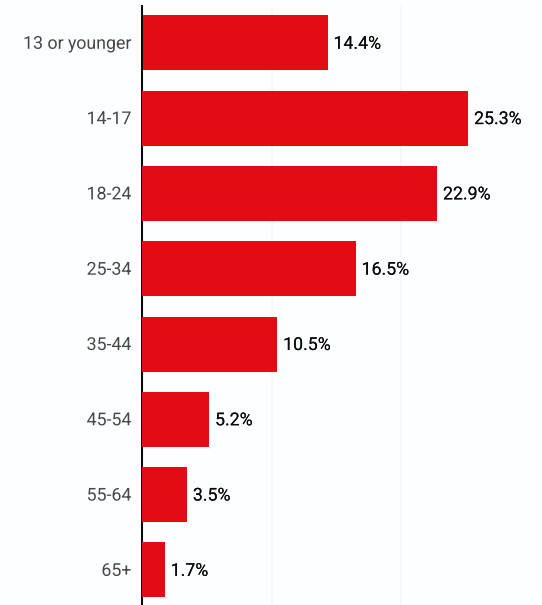
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**1,091**

Conversations

**755**

Texters

**5**

Emergency Service Interventions

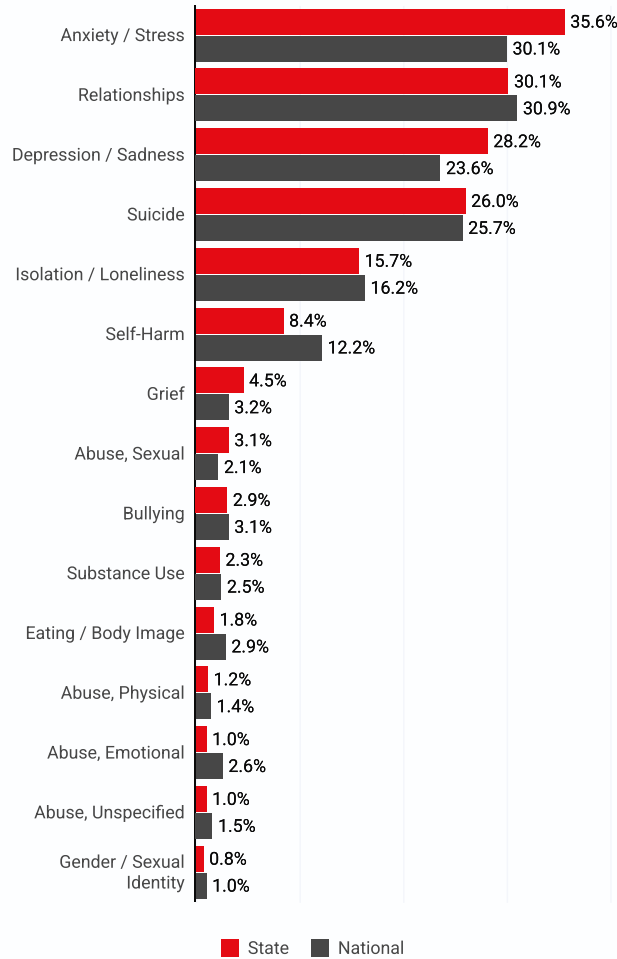
**78%**

Found the conversation helpful

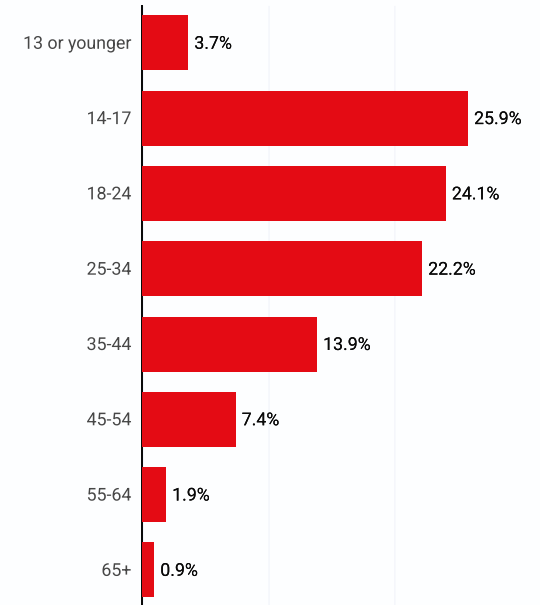
**77%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**2,297**

Conversations

**1,421**

Texters

**2**

Emergency Service Interventions

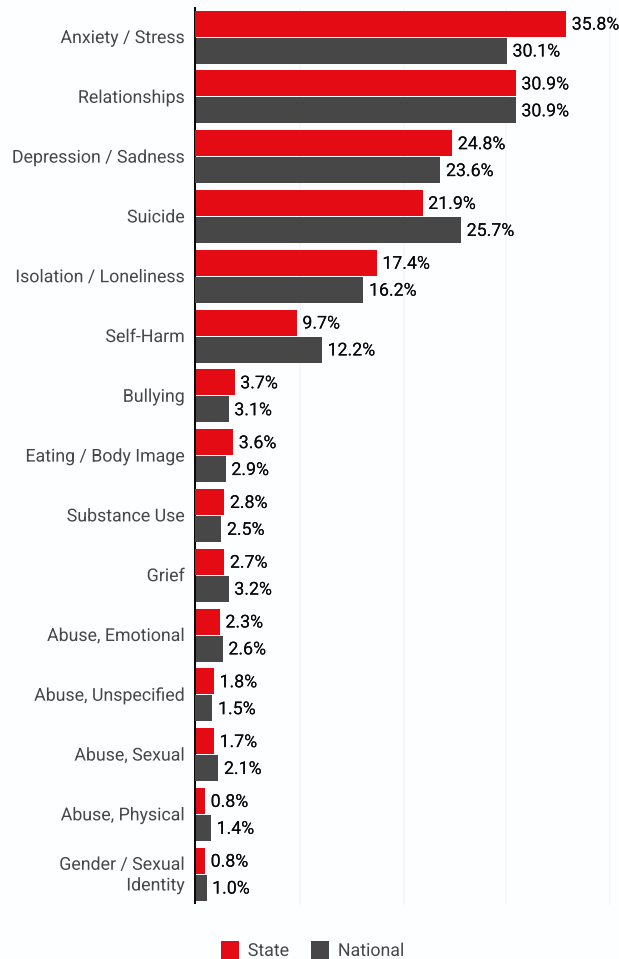
**86%**

Found the conversation helpful

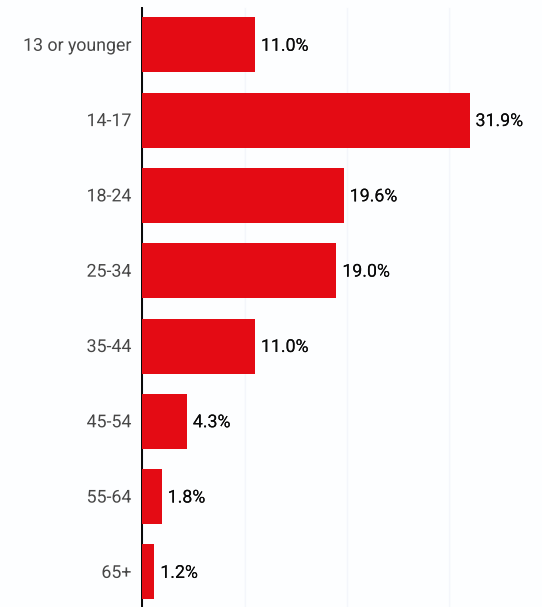
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**9,705**

Conversations

**6,581**

Texters

**35**

Emergency Service Interventions

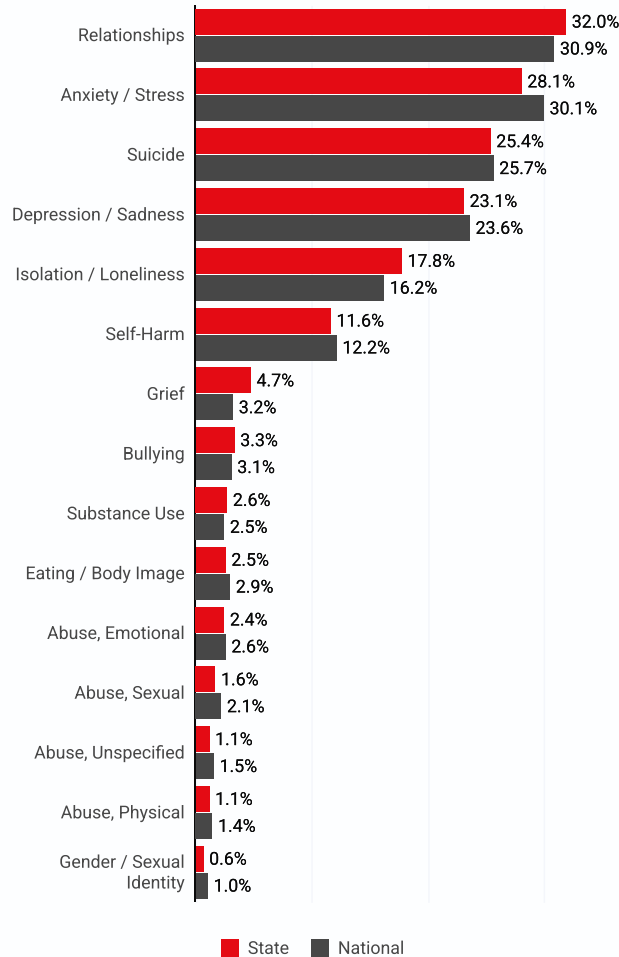
**83%**

Found the conversation helpful

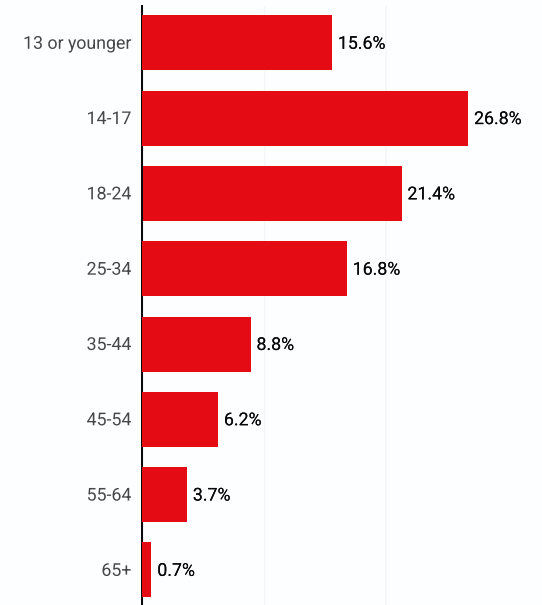
**62%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**1,405**

Conversations

**889**

Texters

**4**

Emergency Service Interventions

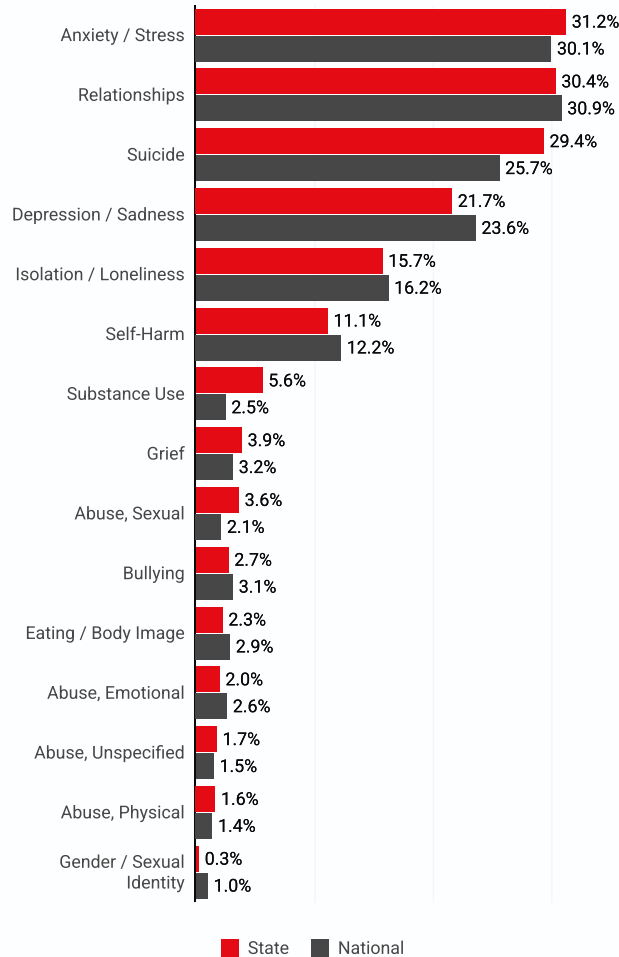
**87%**

Found the conversation helpful

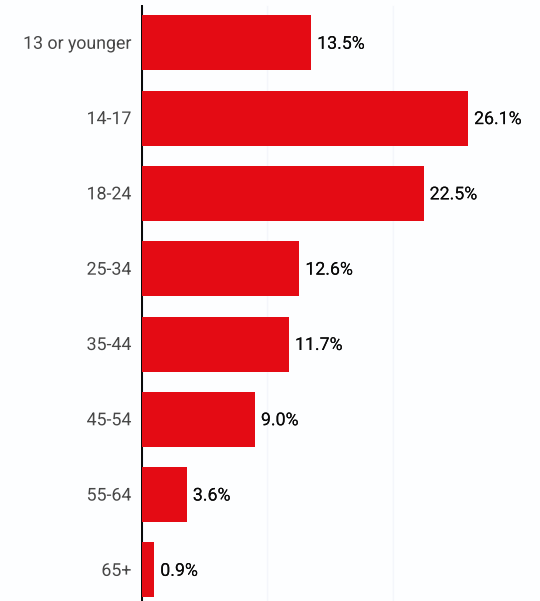
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**13,859**

Conversations

**9,495**

Texters

**59**

Emergency Service Interventions

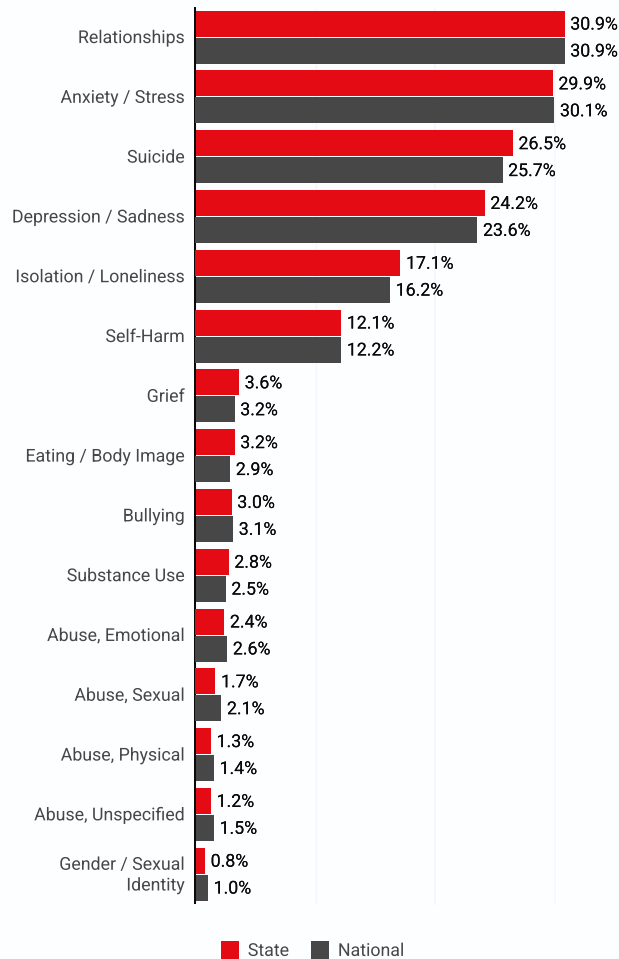
**82%**

Found the conversation helpful

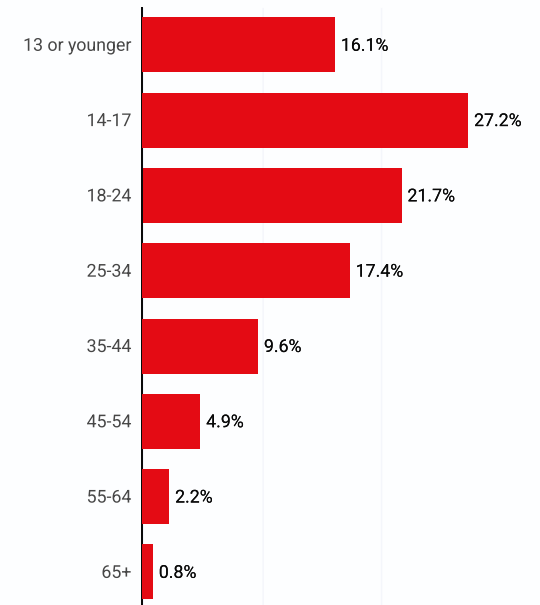
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**54,731**

Conversations

**37,549**

Texters

**182**

Emergency Service Interventions

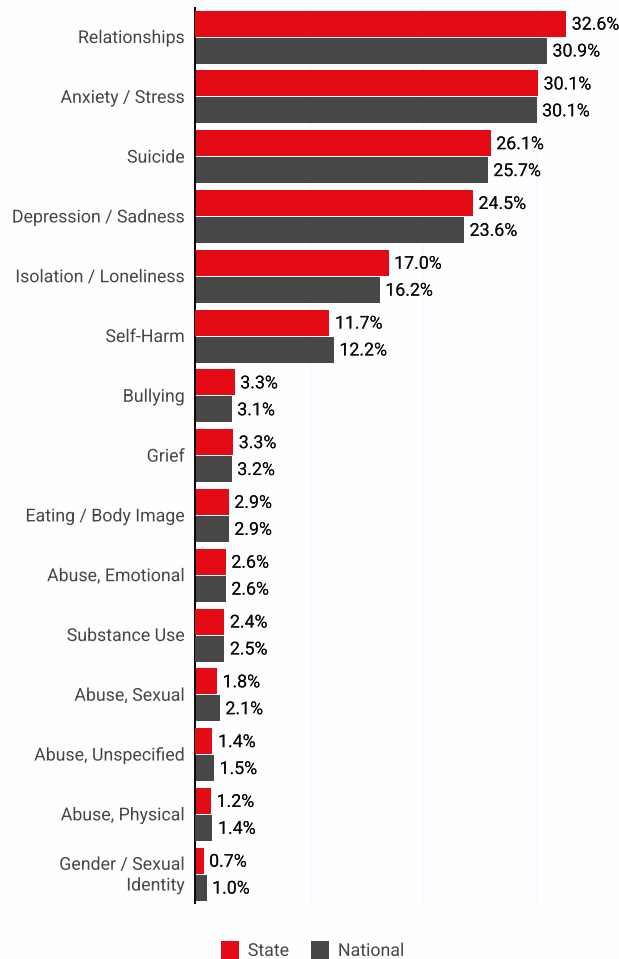
**85%**

Found the conversation helpful

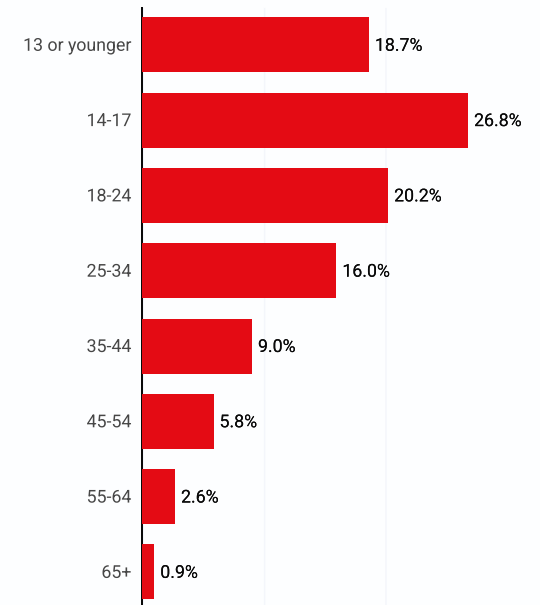
**65%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**6,381**

Conversations

**4,190**

Texters

**40**

Emergency Service Interventions

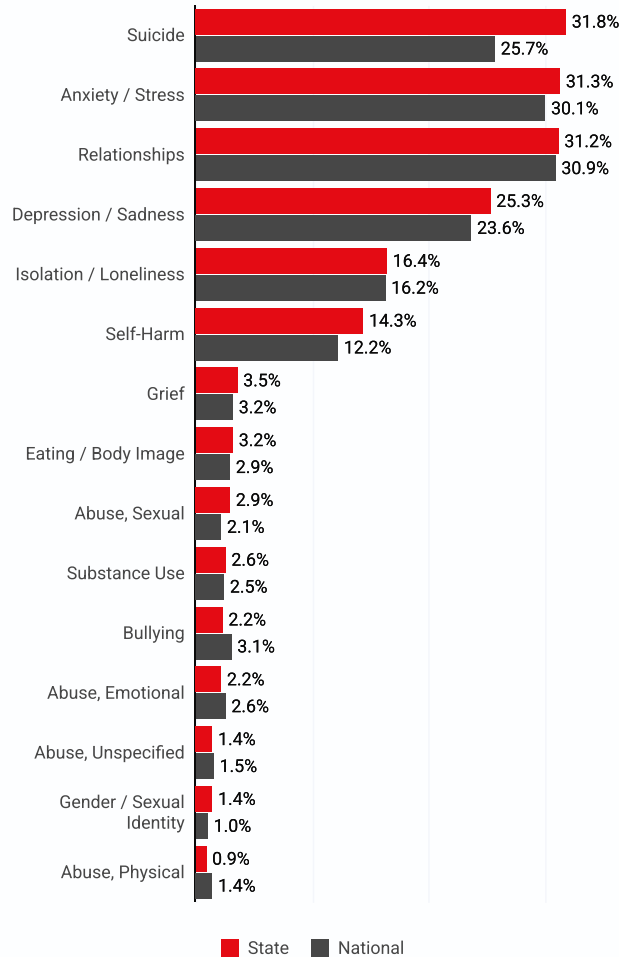
**79%**

Found the conversation helpful

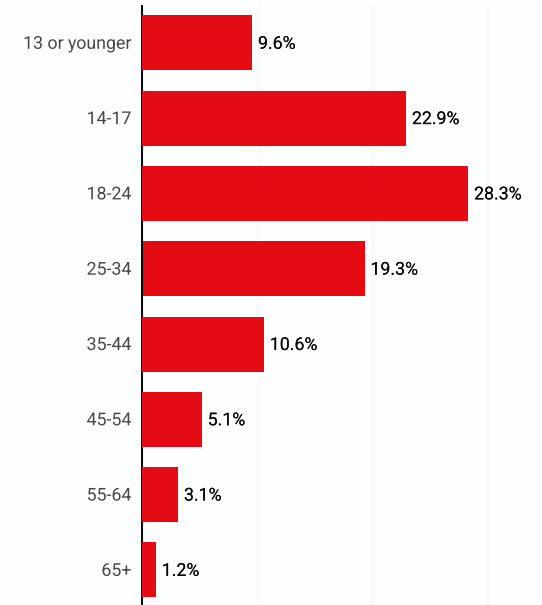
**61%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**1,679**

Conversations

**965**

Texters

**35**

Emergency Service Interventions

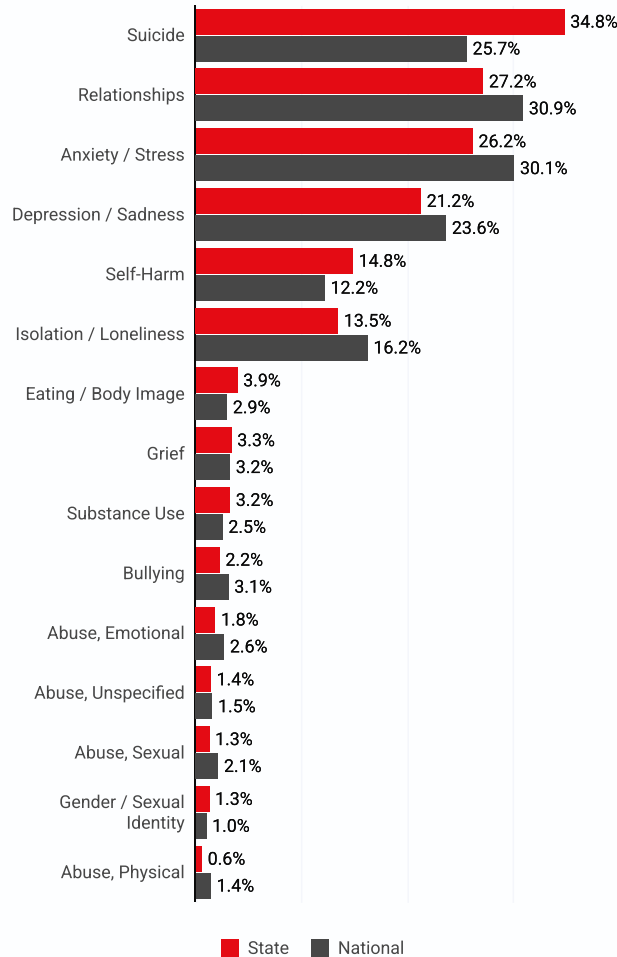
**73%**

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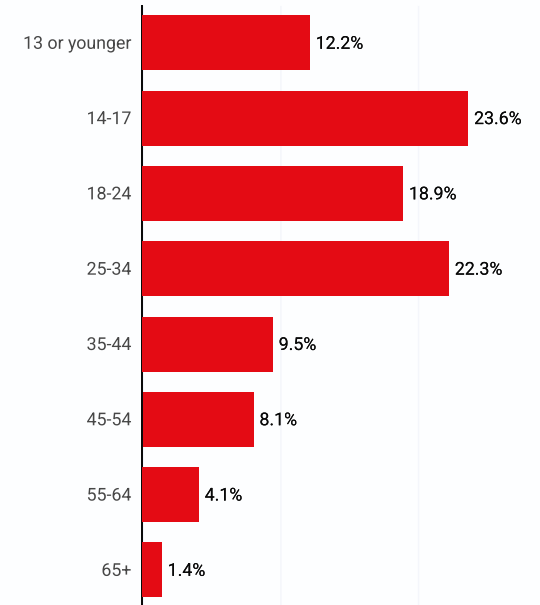
**66%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**16,158**

Conversations

**10,383**

Texters

**54**

Emergency Service Interventions

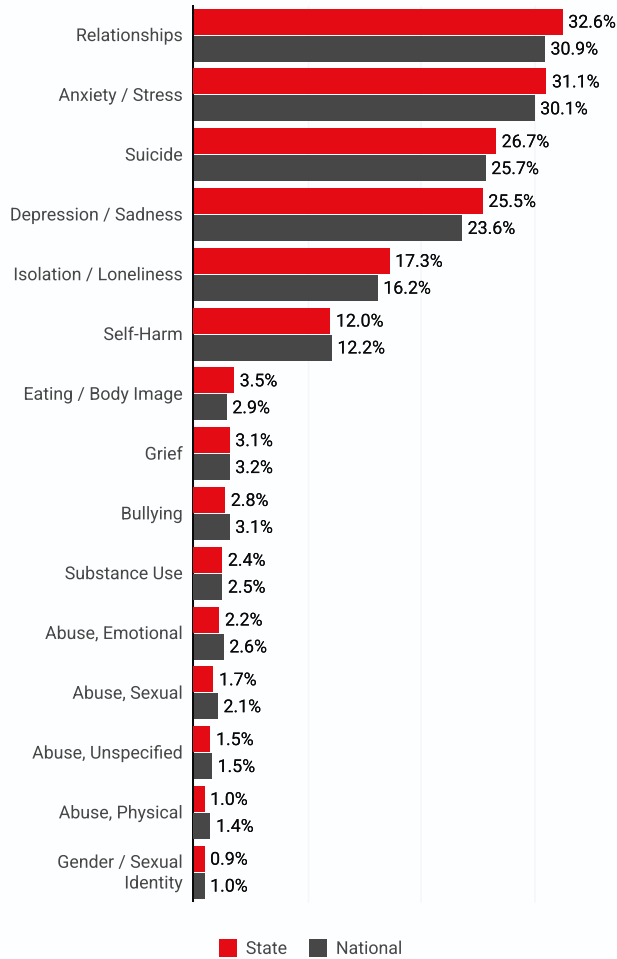
**84%**

Found the conversation helpful

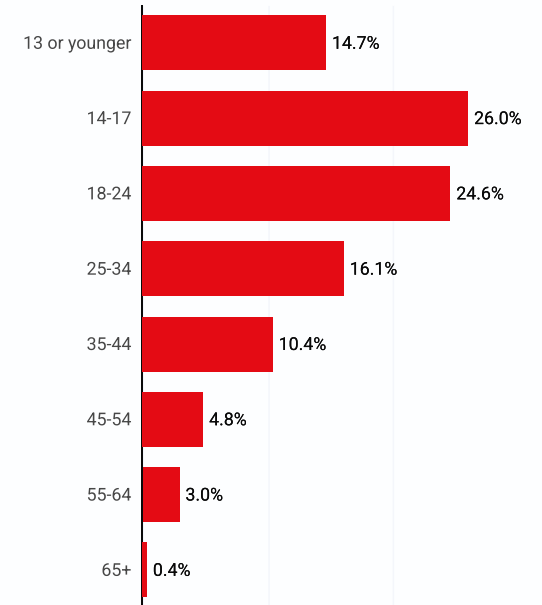
**64%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**2,472**

Conversations

**1,620**

Texters

**12**

Emergency Service Interventions

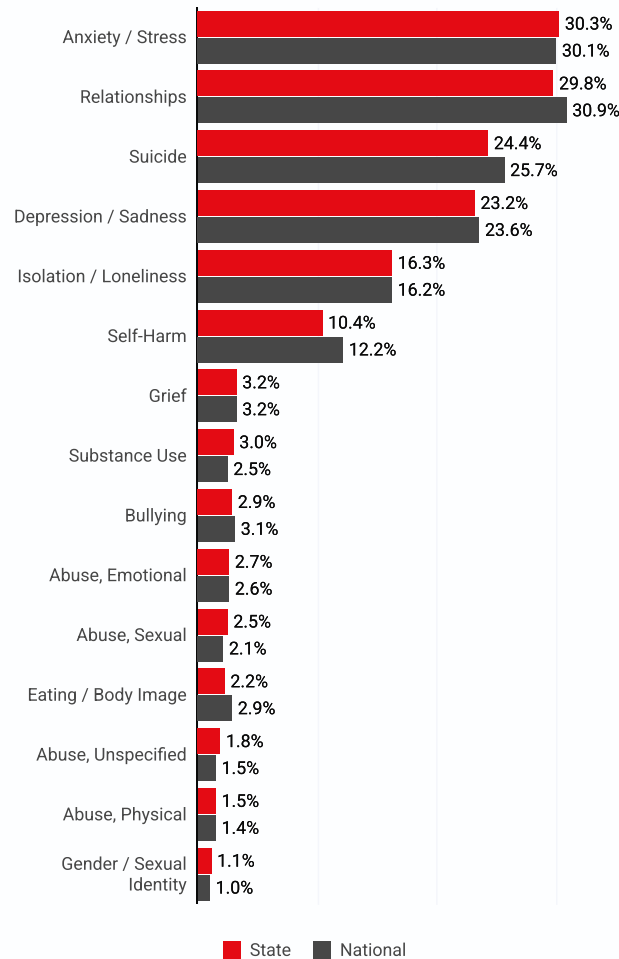
**80%**

Found the conversation helpful

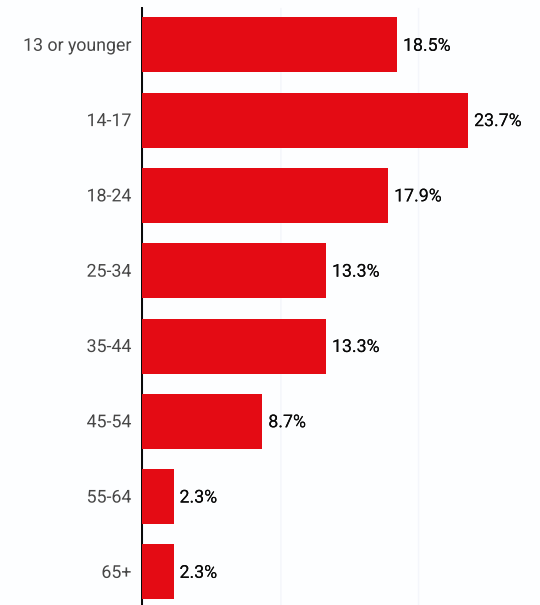
**75%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**16,143**

Conversations

**10,036**

Texters

**72**

Emergency Service Interventions

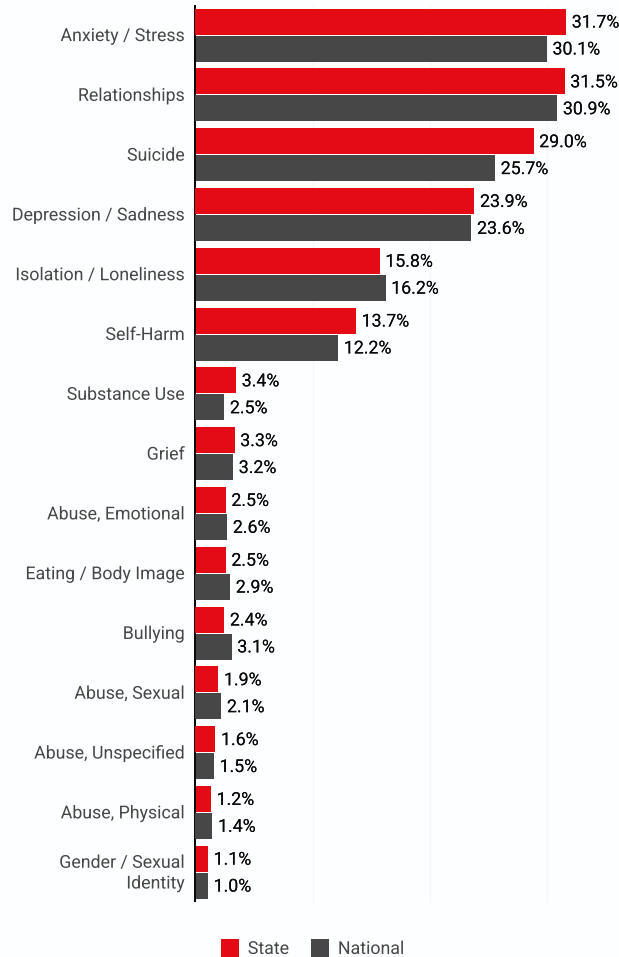
**81%**

Found the conversation helpful

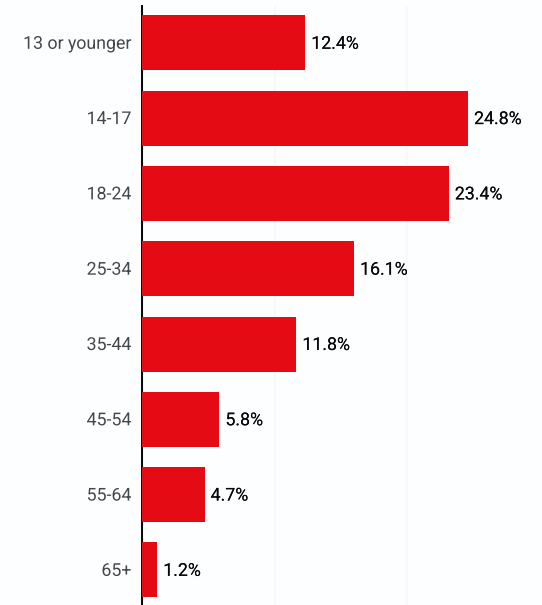
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



Please note: Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**3,436**

Conversations

**2,231**

Texters

**11**

Emergency Service Interventions

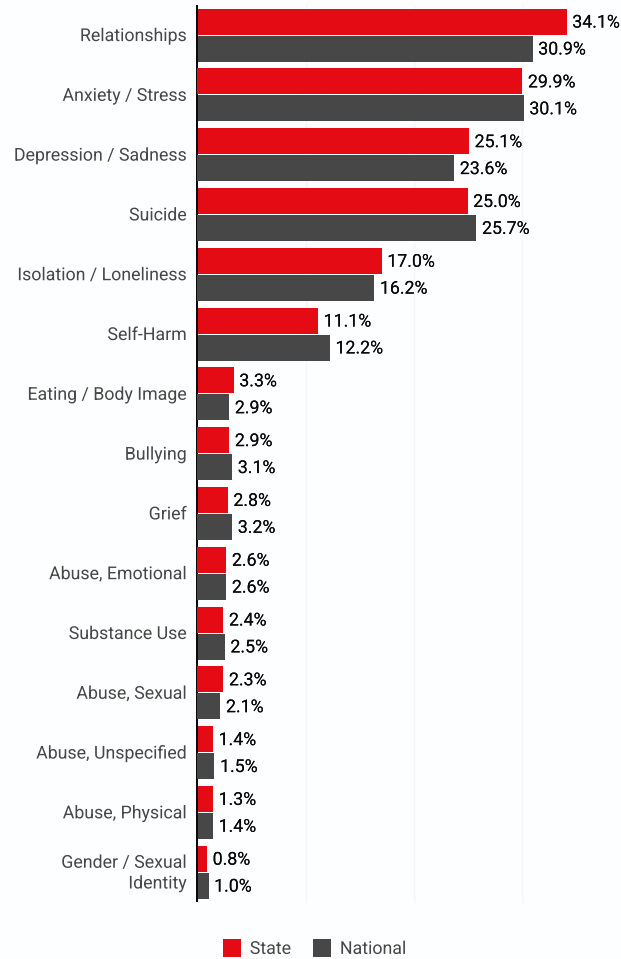
**77%**

Found the conversation helpful

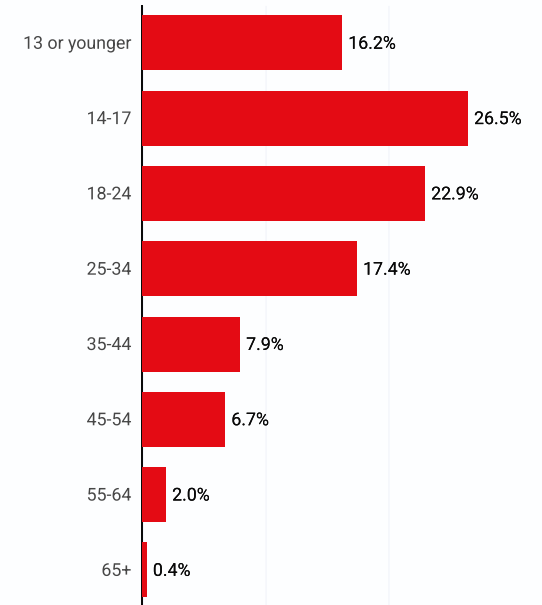
**59%**

Reached out because they had no one to talk to

**Issues**



**Age**



**Please note:** Insights are limited to 741741 conversations only. Demographic insights are limited to texters who responded to our optional post-conversation survey, which has an approximate response rate of 13%.

**11,547**

Conversations

**7,320**

Texters

**72**

Emergency Service Interventions

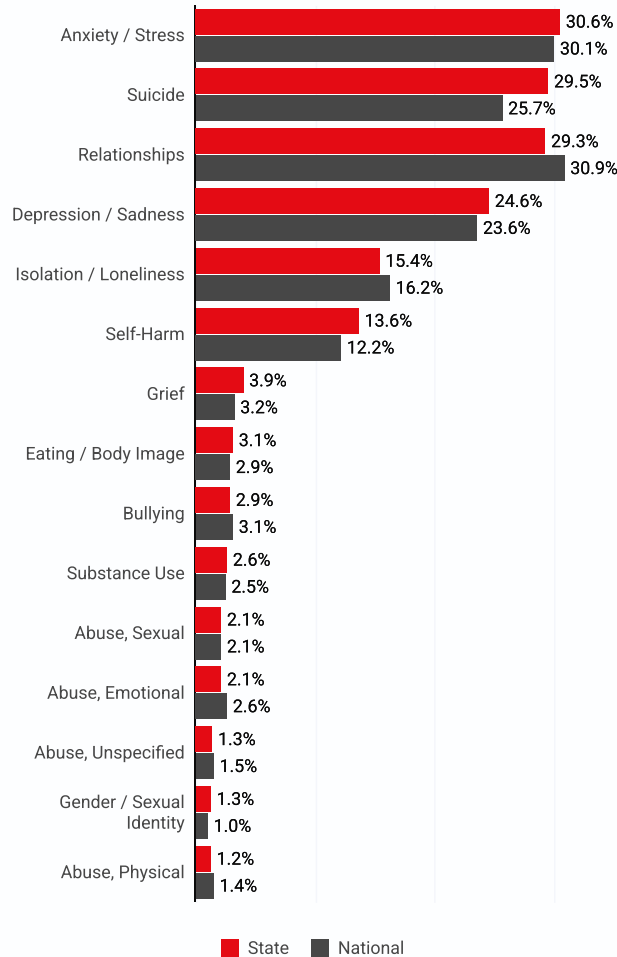
**80%**

Found the conversation helpful

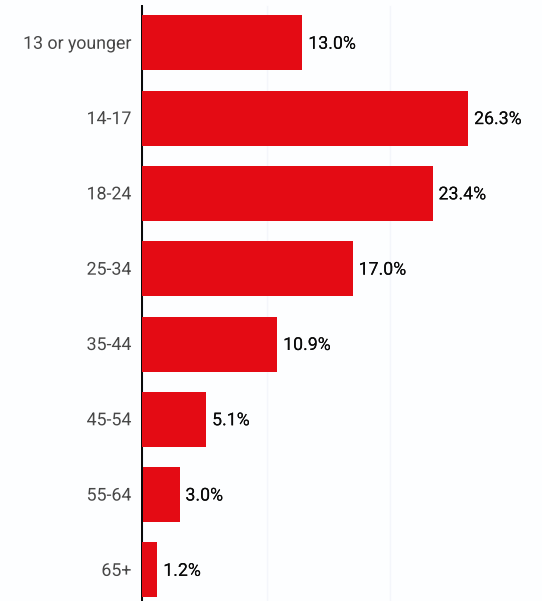
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



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**1,070**

Conversations

**744**

Texters

**1**

Emergency Service Interventions

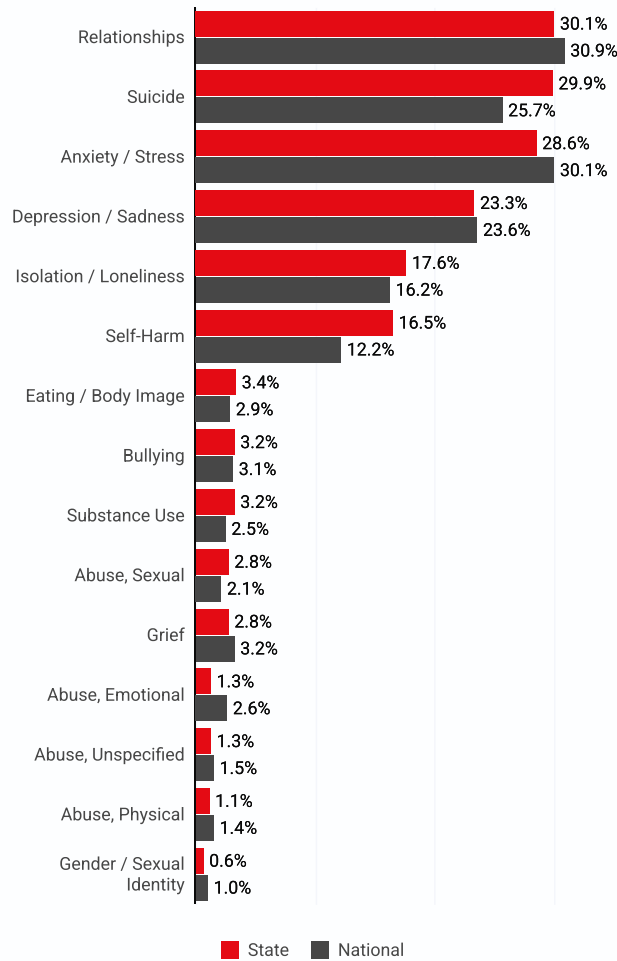
**87%**

Found the conversation helpful

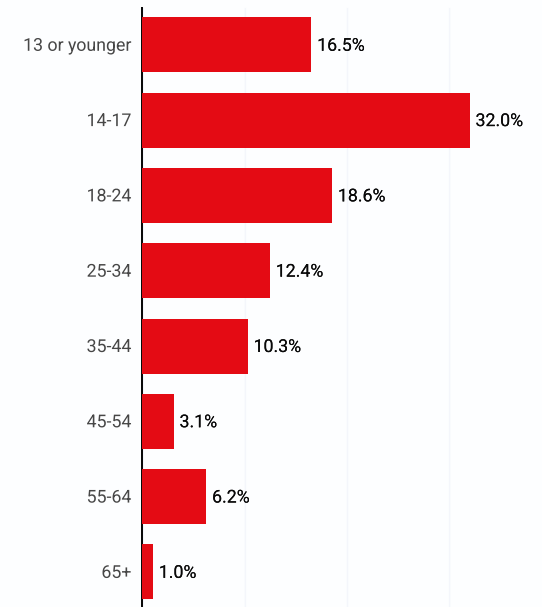
**63%**

Reached out because they had no one to talk to

**Issues**



**Age**



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